

Service NSW (One-stop Access to Government Services) Regulation 2022

[2022-817]



New South Wales

Status Information

Currency of version

Current version for 16 December 2022 to date (accessed 17 May 2024 at 19:15)

Legislation on this site is usually updated within 3 working days after a change to the legislation.

Provisions in force

The provisions displayed in this version of the legislation have all commenced.

Notes—

- **Staged repeal status**

This legislation is currently due to be automatically repealed under the [Subordinate Legislation Act 1989](#) on 1 September 2028

Authorisation

This version of the legislation is compiled and maintained in a database of legislation by the Parliamentary Counsel's Office and published on the NSW legislation website, and is certified as the form of that legislation that is correct under section 45C of the [Interpretation Act 1987](#).

File last modified 16 December 2022

Service NSW (One-stop Access to Government Services) Regulation 2022



New South Wales

Contents

1 Name of Regulation	3
2 Commencement	3
3 Definition	3
4 Sub-delegation of customer service functions by CEO	3
5 Customer service functions of non-government entities	4
6 Approved persons.....	4
7 Repeal and savings.....	5

Service NSW (One-stop Access to Government Services) Regulation 2022



New South Wales

1 Name of Regulation

This Regulation is the [Service NSW \(One-stop Access to Government Services\) Regulation 2022](#).

2 Commencement

This Regulation commences on the day on which it is published on the NSW legislation website.

Note—

This Regulation repeals and replaces the [Service NSW \(One-stop Access to Government Services\) Regulation 2018](#), which would otherwise be repealed on 1 September 2023 by the [Subordinate Legislation Act 1989](#), section 10(2).

3 Definition

In this Regulation—

the Act means the [Service NSW \(One-stop Access to Government Services\) Act 2013](#).

Note—

The Act and the [Interpretation Act 1987](#) contain definitions and other provisions that affect the interpretation and application of this Regulation.

4 Sub-delegation of customer service functions by CEO

For the Act, section 7(3)(b), each of the following is prescribed—

- (a) a registrar of the Local Court,
- (b) a council, a county council or a joint organisation within the meaning of the [Local Government Act 1993](#),
- (c) Mid North Coast Local Health District,
- (d) a person employed by a person referred to in paragraph (b) or (c).

5 Customer service functions of non-government entities

- (1) For the Act, section 10(1), the following functions of the NRMA are customer service functions—
- (a) the provision or marketing of NRMA services, including the provision of advice or information about the services,
 - (b) the receipt or processing of applications for NRMA services, including the collection of fees for the services,
 - (c) a function of the NRMA that is ancillary to a function in paragraph (a) or (b).
- (2) In this section—

NRMA means the National Roads and Motorists' Association Limited (ABN 77 000 010 506).

NRMA services means services provided by the NRMA, including—

- (a) memberships offered by the NRMA, and
- (b) international driving permits issued by the NRMA.

6 Approved persons

For the Act, section 12, the following are prescribed as approved persons—

- (a) Business Enterprise Centre - Central NSW Limited (ABN 32 509 822 549),
- (b) Community Migrant Resource Centre Incorporated (ABN 89 786 937 360),
- (c) Concentrix Services Pty Ltd (ABN 63 166 171 991),
- (d) Creative Plus Business Group Pty Ltd (ABN 57 610 010 930),
- (e) Datacom Connect Pty Ltd (ABN 16 103 112 303),
- (f) Epiphany Training & Consulting Pty Ltd (ABN 86 165 780 049),
- (g) Hunter Business Centre Ltd (ABN 47 002 940 249),
- (h) Kategic Pty Ltd (ABN 88 623 500 069),
- (i) Mid North Coast Local Health District (ABN 57 946 356 658),
- (j) NORTEC Employment and Training Limited (ABN 88 129 092 280),
- (k) NSW Indigenous Chamber of Commerce Inc (ABN 16 806 409 016),
- (l) Penrith City and District Business Advisory Centre Limited (ABN 24 302 072 098),

- (m) Probe Asia Pacific Pty Ltd (ABN 86 082 618 148),
- (n) Probe Contact Solutions Australia Pty Limited (ABN 30 006 688 955),
- (o) Queanbeyan Enterprise Centre Incorporated (ABN 19 367 650 049),
- (p) Realise Business Ltd (ABN 78 779 264 661),
- (q) Serco Citizen Services Pty Ltd (ABN 89 062 943 640),
- (r) Telco Services Australia Pty Ltd (ABN 31 106 527 422),
- (s) The Illawarra ITEC Ltd (ABN 70 003 683 565),
- (t) Ungooroo Aboriginal Corporation (ABN 64 020 872 467).

7 Repeal and savings

- (1) The [Service NSW \(One-stop Access to Government Services\) Regulation 2018](#) is repealed.
- (2) An act, matter or thing that, immediately before the repeal of the [Service NSW \(One-stop Access to Government Services\) Regulation 2018](#), had effect under that Regulation continues to have effect under this Regulation.