

# State Insurance and Care Governance Regulation 2021

[2021-253]



New South Wales

## Status Information

### Currency of version

Current version for 16 December 2022 to date (accessed 18 July 2024 at 9:40)

Legislation on this site is usually updated within 3 working days after a change to the legislation.

### Provisions in force

The provisions displayed in this version of the legislation have all commenced.

### Notes—

- **See also**  
[Statute Law \(Miscellaneous Provisions\) Bill 2024](#)
- **Staged repeal status**  
This legislation is currently due to be automatically repealed under the [Subordinate Legislation Act 1989](#) on 1 September 2026

### Authorisation

This version of the legislation is compiled and maintained in a database of legislation by the Parliamentary Counsel's Office and published on the NSW legislation website, and is certified as the form of that legislation that is correct under section 45C of the [Interpretation Act 1987](#).

File last modified 6 June 2024

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New South Wales

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# State Insurance and Care Governance Regulation 2021



New South Wales

## 1 Name of Regulation

This Regulation is the *State Insurance and Care Governance Regulation 2021*.

## 2 Commencement

This Regulation commences on the day on which it is published on the NSW legislation website.

### Note—

This Regulation repeals and replaces the *State Insurance and Care Governance Regulation 2015*, which would otherwise be repealed on 1 September 2021 by section 10(2) of the *Subordinate Legislation Act 1989*.

## 3 Definitions

In this Regulation—

**the Act** means the *State Insurance and Care Governance Act 2015*.

### Note—

The Act and the *Interpretation Act 1987* contain definitions and other provisions that affect the interpretation and application of this Regulation.

## 4 Authorised persons

For the purposes of section 26 of the Act, the following are prescribed as authorised persons—

- (a) a Public Service employee within the meaning of the *Government Sector Employment Act 2013*,
- (b) a statutory officer.

### 4A Relevant services—the Act, s 26A

- (1) For the Act, section 26A, definition of **relevant service**, the following services are prescribed—

- (a) audiology and audiometry services,
- (b) Chinese medicine services,
- (c) chiropractic services,
- (d) counselling services,
- (e) dental services,
- (f) dietetics and nutrition services,
- (g) exercise physiology services,
- (h) massage therapy services,
- (i) medical radiation practice services,
- (j) medical services,
- (k) nursing services,
- (l) occupational therapy services,
- (m) optometry services,
- (n) osteopathy services,
- (o) patient transport services,
- (p) pharmaceutical services,
- (q) physiotherapy services,
- (r) podiatry services,
- (s) psychology services,
- (t) rehabilitation services,
- (u) social work services,
- (v) speech therapy services,
- (w) services provided to injured persons relating to the provision and maintenance of aids, appliances or prostheses, including the following—
  - (i) artificial body parts or other artificial aids,
  - (ii) aids for activities of daily living,
  - (iii) mobility aids,

- (iv) equipment provided as part of treatment or therapy services,
  - (x) domestic assistance services provided to injured persons, including household cleaning and laundry, lawn or garden care and transport services,
  - (y) private hospital and day surgery services, including in-patient and out-patient services,
  - (z) workplace rehabilitation services,
  - (za) services provided by a health practitioner, not involving treatment, consisting of—
    - (i) a medical opinion on the treatment or cause of an injury, or
    - (ii) an assessment of a permanent impairment, or
    - (iii) a peer review, or
    - (iv) facilitating discussions between an injured person and doctors, insurers, employers and other service providers to manage the rehabilitation of the injured person,
  - (zb) administrative services relating to the following—
    - (i) referrals, including receiving referrals from or making referrals to, or on behalf of, a health practitioner,
    - (ii) administrative functions associated with producing medical evidence relating to a person's injury, functioning or impairment,
    - (iii) access to medical documents, including medical certificates or radiology or medical imaging,
    - (iv) centralisation or coordination of referrals or appointments and other administrative functions,
  - (zc) medication management and review, including the assessment and analysis of medication use, cost and prescriber behaviour.
- (2) Subsection (1)(zb) does not include administrative services relating to the provision of legal advice to, or representation of, an injured person regarding a claim or dispute under the workers compensation and motor accidents legislation.

#### **4B Relevant service providers—the Act, s 26A**

- (1) For the Act, section 26A, definition of **relevant service provider**, each of the following is not a relevant service provider—
- (a) a public hospital,

- (b) a local health district,
  - (c) a specialty network governed health corporation,
  - (d) the Ambulance Service of NSW,
  - (e) the Health Administration Corporation established under the *Health Administration Act 1982*,
  - (f) the division of the Ministry of Health known as Health Protection NSW.
- (2) Words and expressions used in this section have the same meaning as in the *Health Services Act 1997*.

**4C Directions—the Act, s 26D(4)**

- (1) A direction must be given to the relevant service provider—
- (a) personally, or
  - (b) by electronic transmission to an address or location specified by the relevant service provider for receiving directions under the section.
- (2) A direction must—
- (a) include the reasons for the direction, and
  - (b) state that the relevant service provider is entitled to—
    - (i) for a direction given under the Act, section 26D(1)(a) or (b)—an internal review of the direction, or
    - (ii) for a direction give under the Act, section 26D(1)(c) or (d)—an administrative review of the direction under the Act, section 26F.
- (3) A direction may be given to a relevant service provider in the following circumstances—
- (a) the relevant service provider has not complied with a provision of the workers compensation and motor accidents legislation,
  - (b) the relevant service provider has not complied with guidelines issued under—
    - (i) the Act, section 26E, or
    - (ii) the workers compensation and motor accidents legislation,
  - (c) the relevant service provider has been referred to, or is under investigation by, a relevant clinical, professional or accreditation body.
- (4) A direction—

- (a) takes effect on the day on which the direction is given or a later day specified in the direction, and
  - (b) remains in force until the day, if any, specified in the direction unless sooner revoked by SIRA.
- (5) SIRA may vary a direction given to a relevant service provider by written notice given to the relevant service provider.
- (6) In this section—

**direction** means a direction under the Act, section 26D.

**4D Internal review of directions—the Act, s 26D(4)(f)**

- (1) For the Act, section 26D(4)(f), a relevant service provider may apply to SIRA for an internal review of a direction given under the Act, section 26D(1)(a) or (b) within—
- (a) 28 days after the direction is given, or
  - (b) a longer period specified by SIRA.
- (2) An application for an internal review of a direction must be—
- (a) written, and
  - (b) made in the form and way determined by SIRA.
- (3) SIRA is not required to conduct an internal review if an internal review of the direction has already been conducted under this section.
- (4) In carrying out an internal review, SIRA may, by written notice to the applicant, request additional information from the applicant.
- (5) The applicant must provide the additional information to SIRA within the period specified in the notice.
- (6) In determining an application for an internal review, SIRA may—
- (a) confirm the direction, or
  - (b) vary the direction, or
  - (c) revoke the direction.
- (7) SIRA must give written notice to the applicant of the determination of the application for an internal review—
- (a) within 28 days after the application is received, or
  - (b) if written notice has been given to the applicant requesting additional information

from the applicant—within 28 days after SIRA receives the additional information,  
or

(c) if, within 28 days after the application is received, SIRA gives written notice to the applicant that additional time is required to consider the application—within the period specified in the notice.

(8) A determination by SIRA takes effect when written notice of the determination is given to the applicant.

(9) To avoid doubt, a direction that is the subject of an internal review remains in force until SIRA determines the internal review.

#### **4E Register of directed service providers—the Act, s 26G(2)**

(1) The register of relevant service providers given directions under the Act, section 26D must be—

(a) in the form determined by SIRA, and

(b) made freely available to the public on SIRA’s website.

(2) The register must include the following information in relation to each relevant service provider given a direction under the Act, section 26D, unless SIRA considers it appropriate not to include the information—

(a) the relevant service provider’s name,

(b) the relevant service provider’s ABN or Australian Health Practitioner Regulation Agency registration number,

(c) if applicable, the SIRA provider number for the relevant service provider,

(d) the relevant services provided by the relevant service provider,

(e) information relating to the direction given to the relevant service provider, including—

(i) the direction given, and

(ii) the date the direction came into effect.

(3) SIRA may amend or remove information recorded in the register—

(a) if SIRA considers the information to be erroneous or misleading, or

(b) for another reason SIRA considers appropriate.

(4) If a direction is varied or revoked, SIRA must update the register within 7 days after the direction is varied or revoked by SIRA or the Civil and Administrative Review



Tribunal.

#### **4F Authorised officers—the Act, s 29B(6)**

For the Act, section 29B(6), definition of **authorised officer**, persons designated by SIRA as authorised officers for the purposes of the section are prescribed.

#### **5 Repeal and savings**

- (1) The *State Insurance and Care Governance Regulation 2015* is repealed.
- (2) Any act, matter or thing that, immediately before the repeal of the *State Insurance and Care Governance Regulation 2015*, had effect under that Regulation continues to have effect under this Regulation.

### **Schedule 1 Penalty notice offences**

#### **1 Application of Schedule**

- (1) For the Act, section 29B(2)—
  - (a) each offence created by a provision specified in this Schedule is an offence for which a penalty notice may be issued, and
  - (b) the amount payable for the penalty notice is the amount specified opposite the provision.
- (2) If the provision is qualified by words that restrict its operation to limited kinds of offences or to offences committed in limited circumstances, the penalty notice may be issued only for—
  - (a) that limited kind of offence, or
  - (b) an offence committed in those limited circumstances.

<b>Column 1</b>	<b>Column 2</b>	<b>Column 3</b>
<b>Provision</b>	<b>Penalty—individuals</b>	<b>Penalty—corporations</b>
<b>Offences under the Act</b>		
Section 26C(2)	\$750	\$1,250
Section 26D(3)	\$750	\$1,250