

#### New South Wales

#### Strata Managing Agents Legislation Amendment Bill 2024

#### **Explanatory note**

This explanatory note relates to this Bill as introduced into Parliament.

#### Overview of Bill

The object of this Bill is to make miscellaneous amendments to various Acts and instruments about strata managing agents and for related purposes.

#### Outline of provisions

Clause 1 sets out the name, also called the short title, of the proposed Act.

Clause 2 provides for the commencement of the proposed Act on a day or days to be appointed by proclamation.

### Schedule 1 Amendment of Strata Schemes Management Act 2015 No 50

**Schedule 1**[1] inserts a definition of *commission*.

**Schedule 1[2]** increases maximum penalties for certain existing offences for strata managing agents or building managers.

**Schedule 1[3]** provides that an owners corporation may only give approval relating to a monetary commission or a training service provided to, or paid for, a strata managing agent by a resolution at a general meeting. The motion for the resolution must be accompanied by a document prepared by the strata managing agent containing certain details about the commission or training service. **Schedule 1[4]** makes a consequential amendment.

**Schedule 1[5]** provides that a strata managing agent must report whether, during the preceding 12 months, a supplier of goods or services for the strata scheme or an original owner of the strata scheme has become connected with the agent, and further related information, at the annual general meeting of the owners corporation for the scheme.

**Schedule 1[6]** makes further provision about disclosure of information by strata managing agents.

**Schedule 1**[7] extends standing to the Commissioner for Fair Trading, or the Secretary of the Department of Customer Service if no one is employed as Commissioner for Fair Trading, to apply to the NSW Civil and Administrative Tribunal to seek an order that a strata managing agent must pay to the owners corporation the value of any commissions or training services provided to or paid for the agent and not disclosed in accordance with the Act or not disclosed in good faith.

Schedule 1[8] extends the interests that strata managing agents must disclose to include—

- (a) that the person is connected with another person who routinely supplies goods or services for other strata schemes for which the person is the strata managing agent, and
- (b) that the person gave advice, whether under a formal contract or not, to the original owner during the previous 2 years about the strata plan or another strata plan or a community plan, and
- (c) another interest prescribed by the regulations.

This amendment also specifies the form requirements of such a disclosure.

Schedule 1[9] makes a law revision amendment.

**Schedule 1[10]** introduces a penalty for the existing obligation for strata managing agents to provide the owners corporation with not less than 3 quotations (*insurance quotations*) from different providers for each type of insurance proposed by the agent to the owners corporation or provide written reasons if less than 3 quotations are provided. Contravention of the obligation will now be an offence.

**Schedule 1[11]** requires insurance quotations to include specific information, including a breakdown of charges, the persons to whom the commission and broker fee will ultimately be paid and a statement regarding whether the person providing the quotation is connected with the agent. The strata managing agent must provide the owners corporation with the insurance quotations or written reasons as soon as practicable.

**Schedule 1[12]** amends a definition relating to the limits on voting by proxy by building managers, on-site residential property managers and strata managing agents.

# Schedule 2 Amendment of Strata Schemes Management Regulation 2016

**Schedule 2[1]** prescribes additional circumstances where a person is connected with another person for the purposes of the *Strata Schemes Management Act 2015*, section 7(1)(f).

Schedule 2[2] increases penalties for certain offences under the Act.

Schedule 2[3] prescribes penalty notice offences, including offences introduced by Schedule 1[6].

### Schedule 3 Amendment of Community Land Management Act 2021 No 7

**Schedule 3** provides for amendments to the *Community Land Management Act 2021* to ensure consistency with the amendments to the *Strata Schemes Management Act 2015*.

## Schedule 4 Amendment of Community Land Management Regulation 2021

**Schedule 4** provides for amendments to the *Community Land Management Regulation 2021* to ensure consistency with the amendments to the *Strata Schemes Management Regulation 2016*.

### Schedule 5 Amendment of Property and Stock Agents Act 2002 No 66

**Schedule 5[1]** increases the maximum penalty for the offence requiring all licensees or registered persons under the *Property and Stock Agents Act 2002* to act in accordance with the rules of conduct set out in the *Property and Stock Agents Regulation 2022*.

**Schedule 5[4]** makes it an offence for a licensee to require a person to pay a commission or expense in accordance with a term, condition or other provision that, under the regulations, must not be included in an agency agreement.

**Schedule 5[5]** increases the maximum penalty for the offence requiring a licensee to comply with the *Property and Stock Agents Act 2002*, Part 7, Division 5, which imposes disclosure obligations about trust accounts or transactions.

Schedule 5[6] and [7] make further provision about the appointment of accounts examiners.

Schedule 5[8] increases the maximum penalty for the offence of obstructing an authorised officer.

**Schedule 5[9]** inserts proposed section 210A about enforceable undertakings given by a holder of a licence or certificate of registration to the Secretary. **Schedule 5[2] and [3]** make consequential omissions.

# Schedule 6 Amendment of Property and Stock Agents Regulation 2022

Schedule 6[1] provides that a strata managing agency agreement with an owners corporation must not contain a provision that permits the strata management agent to require the person for whom the agent is acting, or another person, to pay a commission to the agent in relation to a prescribed purchase of insurance. A *prescribed purchase of insurance* is a purchase of an insurance policy where the person for whom the agent is acting obtained the quotation for the insurance policy and arranged the purchase of the insurance policy without the assistance of the agent. An agency agreement also must contain a provision that prohibits the agent requiring the person for whom the agent is acting, or another person, to pay a commission to the agent in relation to a prescribed purchase of insurance.

Schedule 6[2] and [4] increases the penalty notice offence amounts for several offences.

**Schedule 6[3]** introduces a new penalty notice offence.



# **Strata Managing Agents Legislation Amendment Bill 2024**

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This PUBLIC BILL, originated in the LEGISLATIVE ASSEMBLY and, having this day passed, is now ready for presentation to the LEGISLATIVE COUNCIL for its concurrence.

Clerk of the Legislative Assembly

Legislative Assembly



New South Wales

### Strata Managing Agents Legislation Amendment Bill 2024

No , 2024

#### A Bill for

An Act to make miscellaneous amendments about strata managing agents; and for related purposes.

The LEGISLATIVE COUNCIL has this day agreed to this Bill with/without amendment.

Clerk of the Parliaments

Legislative Council

The	Legislature of New South Wales enacts—	1
1	Name of Act	2
	This Act is the Strata Managing Agents Legislation Amendment Act 2024.	3
2	Commencement	4
	This Act commences on a day or days to be appointed by proclamation.	5

Scł	nedule 1		mendmen 15 No 50	t of Strata Schemes Management Act	1 2			
[1]	Section 4	Definit	ons		3			
	Insert in al	phabet	al order in sec	etion 4(1)—	4			
	•			s an insurance broker fee.	5			
[2]	Sections 5	57(2), 6	(1) and (2) an	nd 71(1)	6			
	Omit the po	enalty	ovision where	ever occurring. Insert instead—	7			
	-	Max	num penalty—	- -	8			
		(a)	for a corporati	ion—500 penalty units, or	9			
		(b)	otherwise—10	00 penalty units.	10			
[3]	Section 57	Bread	es by strata	managing agent	11			
	Insert after	section	57(3)—		12			
	(3A)							
	(3B)			resolution must be accompanied by a document prepared ng agent containing—	15 16			
		(a)		the commission or training service, including—	17			
				commission—the amount of the commission and the l of its calculation, or	18 19			
			or, if th	aining service—the monetary value of the training service at is not known, an estimate of the monetary value of the g service, and	20 21 22			
		(b)		the nature of the relationship between the person providing on or training service and the strata managing agent, and	23 24			
		(c)	details about interest, and	why the approval is in the owners corporation's best	25 26			
		(d)	gift or other b	nat the strata managing agent believes that accepting the benefit does not contravene the <i>Property and Stock Agents</i> 222, Schedule 1, section 11 and the reasons for the belief.	27 28 29			
[4]	Section 60	, head	ıg		30			
	Omit "of co	ommis	ons and train	ning services".	31			
	Insert inste	ad "by	trata managi	ng agents".	32			
[5]	Section 60	(1)			33			
			m section 60(	1)(b). Insert instead—	34			
			months,		35			
		(c)	whether, durin	ng the preceding 12 months—	36			
				ier of goods or services for the strata scheme has become ted with the agent, or	37 38			
			(ii) an orig with the	inal owner of the strata scheme has become connected e agent,	39 40			
		(d)	the following	information—	41			

			(1)	the suppliers of goods or services for the strata scheme who are connected with the agent,	1
			(ii)	the original owners of the strata scheme who are connected with the agent,	3
		(	(iii)	for subparagraphs (i) and (ii)—details about the nature of the relationship between the agent and the supplier or original owner,	5
		(	(iv)	for subparagraph (i)—details about the goods and services provided by the supplier.	<del>1</del> 8
[6]	Section 60	(2A)-(2	D)		ç
	Insert after	section	60(2)	_	10
	(2A)	before	enter	naging agent must give written notice to the owners corporation ing into a contract for the purchase of goods or services if either or following apply—	11 12 13
				the contract, a commission or training service of the kind referred section 57(3)(b) or (c) may be provided to or paid for the agent,	14 15
		(b)	the co	ontract is with a person connected with the agent.	16
		Maxin	num p	enalty—	17
		` ′		corporation—500 penalty units, or	18
		(b)	other	wise—100 penalty units.	19
	(2B)	The no	otice r	must include the following—	20
		. ,	the ag	s, including the specific provision of the terms of appointment of gent, if relevant, that demonstrate the payment of the commission ovision of the training service is permitted under section 57(3),	21 22 23
				s about the commission or training service, including the ving—	24 25
			(i)	for a commission—the amount of the commission and the method of its calculation,	26 27
			(ii)	for a training service—the monetary value of the training service or, if that is not known, an estimate of the monetary value of the training service,	28 29 30
				s about the nature of the relationship between the person providing ommission or training service and the strata managing agent,	31 32
			detail intere	s about why the contract is in the owners corporation's best st,	33 34
		, ,	contra	ement that the strata managing agent believes that entering into the act does not contravene the <i>Property and Stock Agents Regulation</i> Schedule 1, section 11 and the reasons for the belief.	35 36 37
	(2C)			naging agent must give written notice to the owners corporation as cticable after becoming aware of the following—	38 39
				blier of goods or services for the strata scheme becomes connected the agent,	40 41
			the or	riginal owner of the strata scheme becomes connected with the	42 43
		` /	the ag	gent acquires a direct or indirect pecuniary interest in the strata ne.	44 45
		Maxin	num p	enalty—	46
		(a)	for a	corporation—500 penalty units, or	47

		(b)	other	wise—100 penalty units.	1
	(2D)	The	notice	must include—	2
		(a)		subsection (2C)(a) and (b)—details about the nature of the ionship between the agent and the supplier or original owner, and	3 4
		(b)		ubsection (2C)(a)—details about the goods and services provided as supplier.	5 6
[7]	Section 60	(3)			7
	Insert "or tl	ne Sec	retary"	after "an owners corporation".	8
[8]	Section 71 building m			ust be disclosed by potential strata managing agents or	9 10
	Insert after	section	n 71(2)	)(b)—	11
		(c)	routi	the person is connected with another person (the <i>supplier</i> ) who nely supplies goods or services for other strata schemes for which erson is the strata managing agent,	12 13 14
		(d)	the o	the person gave advice, whether under a formal contract or not, to original owner during the previous 2 years about the strata plan or ner strata plan or a community plan,	15 16 17
		(e)	anotl	ner interest prescribed by the regulations.	18
	(3)	The	disclos	sure must—	19
		(a)	be m	ade in writing, and	20
		(b)		ubsection (2)(c), include—	21
			(i)	details about the nature of the relationship between the person and the supplier, and	22 23
			(ii)	details about the goods and services provided by the supplier.	24
[9]	Section 72 terminated	Strata or va	a mana ried b	aging agent and building manager agreements may be y Tribunal	25 26
	Omit "58 (2	2)" fro	m sect	ion 72(3)(c). Insert instead "57(2)".	27
[10]	Section 16	6 Stra	ta mai	naging agent to obtain insurance quotations	28
	Insert at the	e end c	of the s	ection—	29
		Max	imum j	penalty—	30
		(a)	for a	corporation—500 penalty units, or	31
		(b)	other	wise—100 penalty units.	32
[11]	Section 16	6(2) a	nd (3)		33
	Insert at the	e end c	of secti	on 166—	34
	(2)	A qu	otation	n must include the following—	35
		(a)	a bre	akdown of charges, including the following if applicable—	36
			(i)	the base premium amount, other than an amount referred to in subparagraph (ii),	37 38
			(ii)	the commission, other than any broker fee, expressed as an amount and as a percentage of the base premium amount,	39 40
			(iii)	the broker fee, expressed as an amount and as a percentage of the base premium amount,	41 42

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Schedule 2			Amendment of Strata Schemes Management Regulation 2016				
[1]	Clause 62	Connec	cted pe	rsons	3		
	Insert after	clause 6	52(1)—		4		
	(1A)			section 7(1)(f), a person (the <i>principal person</i> ) is connected with on if the other person is—	5		
		(a)	the trus	stee of a trust of which the principal person is a beneficiary, or	7		
		(b)		more of the following in relation to a trust of which the principal is, or has at any time been, a trustee—	9		
			(i) a	a beneficiary,	10		
			(ii) a	a child, spouse or de facto partner of a beneficiary.	11		
[2]	Schedule 8	5 Penal	ty notic	ce offences	12		
	Omit "\$550 (in the case of an individual) or \$1,100 (in the case of a corporation)" wherever occurring in the matter relating to sections 57(2) and 60(1) and (2).						
	Insert instead "\$1,100 for an individual or \$2,200 for a corporation".						
[3]	Schedule 5	5			16		
	Insert in ap	propriat	e order	under the heading Offences under the Act—	17		
	Secti	on 60(2 <i>i</i>	A)	\$1,100 for an individual or \$2,200 for a corporation			
	Secti	on 60(20	C)	\$1,100 for an individual or \$2,200 for a corporation			
	Secti	on 71(1)	)	\$1,100 for an individual or \$2,200 for a corporation			
	Secti	on 166(	1)	\$1,100 for an individual or \$2,200 for a corporation			

Schedule 3			Amendment of Community Land Management Act 2021 No 7				
[1]	Sections 61	(2) an	nd 64(1) and (2) and 75(1)	3			
	Omit the pen	alty p	provision wherever occurring. Insert instead—	4			
	_		mum penalty—	5			
		(a)	for a corporation—500 penalty units, or	6			
		(b)	otherwise—100 penalty units.	7			
[2]	Section 61 E	3reac	hes by managing agent	8			
	Insert after se	ection	61(3)(b)—	g			
	(	b1)	a training service provided to, or paid for, a managing agent, if it was related to management functions and the provision or payment is in accordance with the terms of appointment of the managing agent by the association or has been otherwise approved by the association, or	10 11 12 13			
[3]	Section 61(3	BA) ar	nd (3B)	14			
	Insert after se	ection	61(3)—	15			
	(3B) The motion for the resolution must be accompanied by a document prepared by the managing agent containing—						
		(a)	details about the commission or training service, including—	20			
			(i) for a commission—the amount of the commission and the method of its calculation, or	21 22			
			(ii) for a training service—the monetary value of the training service or, if that is not known, an estimate of the monetary value of the training service, and	23 24 25			
		(b)	details about the nature of the relationship between the person providing the commission or training service and the managing agent, and	26 27			
		(c)	details about why the approval is in the association's best interest, and	28			
		(d)	a statement that the managing agent believes that accepting the gift or other benefit does not contravene the <i>Property and Stock Agents Regulation 2022</i> , Schedule 1, section 11 and the reasons for the belief.	29 30 31			
[4]	Section 64,	headi	ng	32			
	Omit "of cor	nmiss	sions". Insert instead "by managing agents".	33			
[5]	Section 64(1	I)		34			
	-	•	om section 60(1)(b). Insert instead—	35			
			months,	36			
		(c)	whether, during the preceding 12 months—	37			
			(i) a supplier of goods or services for the strata scheme has become connected with the agent, or	38 39			
			(ii) an original owner of the strata scheme has become connected with the agent,	40 41			
		(d)	the following information—	42			

		(i)	the suppliers of goods or services for the strata scheme who are connected with the agent,	1 2
		(ii)	the original owners of the strata scheme who are connected with the agent,	3 4
		(iii)	for subparagraphs (i) and (ii)—details about the nature of the relationship between the agent and the supplier or original owner,	5 6
		(iv)	for subparagraph (i)—details about the goods and services provided by the supplier.	7 8
[6]	Section 64	(2A)–(2D)		9
	Insert after	section 64(2)	)—	10
	(2A)		ag agent must give written notice to the association before entering tract for the purchase of goods or services if either or both of the apply—	11 12 13
			er the contract, a commission or training service of the kind referred section 61(3)(b) or (b1) may be paid to the agent,	14 15
		(b) the c	contract is with a person connected with the agent.	16
		Maximum		17
		1 1	corporation—500 penalty units, or	18
		(b) other	rwise—100 penalty units.	19
	(2B)	The notice	must include the following—	20
		the a	ils, including the specific provision of the terms of appointment of agent, if relevant, that demonstrate the payment of the commission rovision of the training service is permitted under section 61(3),	21 22 23
		(b) detai	ils about the commission or training service, including the owing—	24 25
		(i)	the amount of the commission and the method of its calculation,	26
		(ii)	for a training service—the monetary value of the training service or, if that is not known, an estimate of monetary value of the training service,	27 28 29
			ils about the nature of the relationship between the person paying commission or training service and the managing agent,	30 31
		(d) detai	ils about why the contract is in the association's best interest,	32
		cont	attement that the managing agent believes that entering into the ract does not contravene the <i>Property and Stock Agents Regulation</i> 2, Schedule 1, section 11 and the reasons for the belief.	33 34 35
	(2C)		ng agent must give written notice to the association as soon as after becoming aware of the following—	36 37
			oplier of goods or services for the scheme becomes connected with agent,	38 39
		(b) the c	original owner of the scheme becomes connected with the agent,	40
		(c) the a	agent acquires a direct or indirect pecuniary interest in the scheme.	41
		Maximum	penalty—	42
		(a) for a	corporation—500 penalty units, or	43
		(b) other	rwise—100 penalty units.	44
	(2D)	The notice	must include—	45

		(a)		absection (2C)(a) and (b)—details about the nature of the onship between the agent and the supplier or original owner, and	1 2			
		(b)		bsection (2C)(a)—details about the goods and services provided supplier.	3 4			
[7]	Section 64	(3)			5			
	Insert "or the	he Sec	retary"	after "an association".	6			
[8]	Section 75 managers	Inter	ests mu	st be disclosed by potential managing agents or facilities	7 8			
	Insert after	Insert after section 75(2)(b)—						
		(c)	routin	ne person is connected with another person (the <i>supplier</i> ) who ely supplies goods or services for other schemes for which the is the managing agent,	10 11 12			
		(d)	the or	the person gave advice, whether under a formal contract or not, to iginal owner during the previous 2 years about the community r another community plan or a strata plan,	13 14 15			
		(e)	anothe	er interest prescribed by the regulations.	16			
	(3)	The	disclosu	re must—	17			
		(a)	be ma	de in writing, and	18			
		(b)		bsection (2)(c), include—	19			
			(i)	details about the nature of the relationship between the person and the supplier, and	20 21			
			(ii)	details about the goods and services provided by the supplier.	22			
[9]	Section 15	4 Man	aging a	gent to obtain insurance quotations	23			
	Insert at the	e end o	of the se	ction—	24			
		Max	imum p	enalty—	25			
		(a)	for a c	corporation—500 penalty units, or	26			
		(b)	otherv	vise—100 penalty units.	27			
[10]	Section 154(2) and (3)							
	Insert at the end of the section—							
	(2)	A qu	otation	must include the following—	30			
		(a)	a brea	kdown of charges, including the following if applicable—	31			
			(i)	the base premium amount, other than an amount referred to in subparagraph (ii),	32 33			
			(ii)	the commission, other than any broker fee, expressed as an amount and as a percentage of the base premium amount,	34 35			
			, ,	the broker fee, expressed as an amount and as a percentage of the base premium amount,	36 37			
			` ′	the stamp duty amount,	38			
			` '	levy amounts,	39			
				underwriting agency fees,	40			
				the goods and services tax amount,	41			
			(viii)	other amounts or percentages relating to the charges prescribed by the regulations,	42 43			

		(b)	the persons to whom the commission and broker fee will ultimately be paid,	1 2
		(c)	a statement as to whether the person providing the quotation is connected with the agent.	3 4
	(3)	or w	managing agent must provide the owners corporation with the quotations ritten reasons as soon as practicable to enable the owners corporation to e a decision about the insurance.	5 6 7
[11]	Schedule 1	Meet	ing procedures of associations	8
	Insert after	clause	24(8)(b)—	9
		(b1)	an approval under the Act, section 61(3)(b) or (b1),	10
[12]	Dictionary			11
	Insert in alp	habeti	ical order—	12
		comi	mission includes an insurance broker fee.	13

Scr	nedule 4	Amendmei Regulation		unity Land Management	1 2	
[1]	Section 4 0	Connected persons	—the Act, s 6(1)(	f)	3	
	Insert after	section 4(1)—			4	
	(1A)	A person (the <i>princ</i> person is—	<i>cipal person</i> ) is co	onnected with another person if the other	5 6	
		(a) the trustee of	f a trust of which t	he principal person is a beneficiary, or	7	
			of the following in has at any time be	relation to a trust of which the principal een, a trustee—	8 9	
		(i) a bene	ficiary,		10	
		(ii) a child	l, spouse or de fac	to partner of a beneficiary.	11	
[2]	Schedule 2	Penalty notice offe	ences		12	
[~]	Omit the matter relating to sections 61(2) and 64(1) and (2). Insert instead—					
	Secti	on 61(2)	\$1,100	\$2,200		
	Secti	on 64(1) and (2)	\$1,100	\$2,200		
[3]	Schedule 2	2			14	
	Insert in ap	propriate order under	the heading <b>Offe</b>	nces under the Act—	15	
	Secti	on 64(2A) and (2C)	\$1,100	\$2,200		
	Secti	on 75(1)	\$1,100	\$2,200		
	Secti	on 154(1)	\$1,100	\$2,200		

Scł	nedule 5	Amendment of Property and Stock Agents Act 2002 No 66	1 2			
[1]	Section 37 Rules of conduct for licensee's business					
• •	Omit section 37(2), penalty provision. Insert instead—					
		Maximum penalty—	4 5			
		(a) for a corporation—1,000 penalty units, or	6			
		(b) otherwise—200 penalty units.	7			
[2]	Section 38 Undertakings by licensees and registered persons					
	Omit the section.					
[3]	Part 3, Div	sion 6 Unjust conduct by licensees	10			
	Omit the division.					
[4]	Section 55 No entitlement to commission or expenses without agency agreement					
	Insert after	section 55(3)—	13			
	(4)	A licensee must not require a person to pay a commission or expense in accordance with a prohibited provision.	14 15			
		Maximum penalty—	16			
		(a) for a corporation—500 penalty units, or	17			
		(b) otherwise—100 penalty units.	18			
	(5)	In this section—	19			
		<b>prohibited provision</b> means a term, condition or other provision that, under a regulation made under subsection (2), must not be included in an agency agreement.	20 21 22			
[5]	Section 102 Offence					
	Omit "100	penalty units" from the penalty provision.	24			
	Insert instead	ad "200 penalty units".	25			
[6]	Section 18	2 Appointment of accounts examiner to examine licensee's accounts	26			
	Omit section 182(1). Insert instead—					
	(1) The Secretary may, at any time and from time to time, appoint an appropriately qualified person as an accounts examiner to examine the accounts kept by a licensee in connection with the licensee's business.					
[7]	Section 182(1A)					
	Insert after section 182(1)—					
	(1A)	The Secretary may only exercise the function under subsection (1) for the purpose of—	33 34			
		(a) safeguarding the Compensation Fund in relation to the affairs of the licensee, or	35 36			
		(b) investigating compliance with an Act or regulations administered by the Minister.	37 38			

[8]	Sect	ion 20	7 Obs	truction etc of authorised officers	1				
	Omit "100 penalty units" from the penalty provision.								
Insert instead "200 penalty units".									
[9]	Section 210A								
	Inser	Insert after section 210—							
	210A	Enforcement of undertakings							
		(1)	The Secretary may accept a written undertaking given by a holder of a licence or certificate of registration in connection with a matter in relation to the following—						
			(a)	an Act or regulation administered by the Minister,	10				
			(b)	a matter for which the Secretary has a function under this Act.	11				
	(2)			nout limiting subsection (1), the Secretary may accept an undertaking to ne or more of the following—	12 13				
			(a)	refrain from conduct that contravenes an Act or regulation administered by the Minister,	14 15				
			(b)	take action to prevent or remedy a contravention of an Act or regulation administered by the Minister,	16 17				
			(c)	take action to resolve a complaint against the licensee or certificate holder,	18 19				
			(d)	pay into the NSW Consumer Law Fund established under the <i>Fair Trading Act 1987</i> , section 79Y an amount not more than the amount of financial benefit that the licensee or certificate holder has obtained directly or indirectly and that is reasonably attributable to a contravention of an Act or regulation administered by the Minister,	20 21 22 23 24				
			(e)	pay the Secretary's costs in relation to the negotiation and enforcement of the undertaking.	25 26				
	(3)			licensee or certificate holder may withdraw or vary the undertaking at any , but only with the written consent of the Secretary.	27 28				
(4) (5)		(4)		consent of the Secretary is required even if the undertaking purports to orise a withdrawal or variation of the undertaking without that consent.	29 30				
		(5)	(6) if	Secretary may apply to the Supreme Court for an order under subsection f the Secretary considers that the licensee or certificate holder who gave undertaking has breached any of the undertaking's terms.	31 32 33				
	(6)			Court may make all or any of the following orders if satisfied that the usee or certificate holder has breached a term of the undertaking—	34 35				
			(a)	an order directing the licensee or certificate holder to comply with that term of the undertaking,	36 37				
			(b)	an order directing the licensee or certificate holder to pay to the State an amount not more than the amount of financial benefit that the licensee or certificate holder has obtained directly or indirectly and that is reasonably attributable to the breach,	38 39 40 41				
			(c)	any order the Court thinks appropriate directing the licensee or certificate holder to compensate a person who has suffered loss or damage as a result of the breach,	42 43 44				

another order the Court considers appropriate.

45

(d)

Schedule 6		le 6	Amendment of Property and Stock Agents Regulation 2022				
[1]	Schedule 12 Terms specific to agency agreement for management of strata or community title land  Insert after section 5—						
	6 No commission or expenses for work not done						
		(1)	require the pe	rson for whom the agen	in a provision that permits the agent to t is acting, or another person, to pay a a prescribed purchase of insurance.	7 8 9	
		(2)	requiring the	a provision that prohibits the agent nt is acting, or another person, to pay a a prescribed purchase of insurance.	10 11 12		
		(3)	In this section			13	
			where the pers	son for whom the agent cy and arranged the purc	eans a purchase of an insurance policy is acting obtained the quotation for the hase of the insurance policy without the	14 15 16 17	
[2]	Schedule 13 Penalty notice offences						
	Omit the matter relating to section 37(2) from the table. Insert instead—						
	Section 37(2)			\$1,100	\$2,200		
[3]	Schedule 13, table						
	Insert in appropriate order under the heading <b>Offences under the Act</b> —						
		Sect	ion 55(4)	\$1,100	\$2,200		
[4]	Schedule 13, table						
	Omit the matter relating to sections 102(1) and (2) and 207(a)–(c).						
	Insert appropriate order—						
		Sect	ion 102(1)	\$2,200	_		
		Sect	ion 102(2)	\$2,200	_		
		Sect	ion 207(a)	\$2,200	_		
		Sect	ion 207(b)	\$2,200	_		
		Sect	ion 207(c)	\$2,200	_		