

New South Wales

## **Conversion Practices Ban Bill 2024**

## **Explanatory note**

This explanatory note relates to this Bill as introduced into Parliament.

#### Overview of Bill

The objects of this Bill are—

- (a) to make it an offence to engage in conversion practices with the intention of changing or suppressing an individual's sexual orientation or gender identity, and
- (b) to establish a civil complaints scheme to provide avenues and processes for redress for individuals and representative bodies if they have a complaint under this Bill.

## Outline of provisions

## Part 1 Preliminary

Clause 1 sets out the name, also called the short title, of the proposed Act.

Clause 2 provides for the commencement of the proposed Act.

## Part 2 Interpretation

Clause 3 provides a definition of a *conversion practice* as a practice, treatment or sustained effort, that is directed to an individual on the basis of their sexual orientation or gender identity with the intention of changing or suppressing that sexual orientation or gender identity.

**Clause 4** provides for the dictionary in the proposed Act, Schedule 2 to define certain words and expressions used in the proposed Act.

## Part 3 Offences in relation to conversion practices

**Clause 5** makes it an offence for a person, other than an individual under the age of 18 years, to engage in conversion practices that cause mental or physical harm to an individual. Clause 5 makes clear that it is an offence whether the practice is provided or delivered in New South Wales or partly in New South Wales and partly outside New South Wales.

Clause 6 makes it an offence for a person, other than an individual under the age of 18 years, to take an individual from New South Wales or engage a person outside New South Wales for the purposes of delivering or providing a conversion practice.

Clauses 5 and 6 apply whether the individual, or the parent, guardian or other person who has decision-making authority for the individual, consents to the conversion practice or not.

### Part 4 Civil complaints scheme

#### Division 1 Preliminary

Clause 7 provides for certain definitions used in proposed Part 4, including definitions of complainant, representative body and respondent.

#### Division 2 General prohibition

Clause 8 sets out a general prohibition on entities providing or delivering conversion practices.

#### Division 3 Complaints

#### Subdivision 1 Lodgement of complaints

Clause 9 sets out the persons who can make complaints including one or more individuals, both on their own behalf or on behalf of another individual, a parent or guardian of certain individuals, a representative body on behalf of a named individual or an Australian legal practitioner for an individual.

Clause 10 makes further provision for complaints made on behalf of others under clause 9(1)(a) or (b).

Clause 11 makes further provision for complaints made by representative bodies.

Clause 12 allows the President of the Board (the *President*), as defined by the *Anti-Discrimination Act* 1977, to assist an individual to make a complaint.

Clause 13 provides for the withdrawal of consent by individuals who have had complaints made on their behalf, previously with their consent.

#### Subdivision 2 Making of complaints

Clause 14 sets out that a complaint must be made in writing, be lodged with the President and be lodged by post or email or in another way prescribed by the regulations.

Clause 15 sets out the decisions the President must make in relation to a complaint and the requirements for notification of the decision.

#### **Subdivision 3** Investigation and conciliation of complaints

Clause 16 requires the President to investigate each complaint accepted under clause 15. Clause 16 also allows the President to conduct a joint investigation into more than 1 complaint and requires the President to notify the parties if a joint investigation is undertaken.

Clause 17 allows the President to require certain information and documents from complainants or entities, and prescribes how the request is to be made. The clause also makes it a requirement for complainants or entities to supply the information or documents to the President, or provide notice to the President if unable to supply the information and documents. The clause sets out

penalties for complainants or entities that fail to provide the information, documents or notice of excuse, and allows the President to refer the complainant to the Civil and Administrative Tribunal (the *Tribunal*).

Clause 18 requires the President to provide progress reports to the parties of the complaint, including the steps taken for the investigation of the complaint. Notice of the progress must be provided as frequently as reasonably convenient and at periods not exceeding 90 days.

Clause 19 allows the President to resolve a complaint by conciliation at any stage after the acceptance of the complaint under clause 15. The clause makes certain provisions, including setting out a penalty for entities that fail to comply with a notice to appear before the President to resolve a complaint by conciliation and clarifying that any evidence in conciliation proceedings is not admissible in any subsequent proceedings relating to the complaint. Clause 19 also provides for a written record to be prepared of any agreement reached, following conciliation, if requested by any party and authorises a party to apply to have the agreement registered with the Tribunal if, within 6 months after the date of the agreement, the party is of the opinion that another party has not complied with the terms of the agreement. The provisions of an agreement that are registered in accordance with clause 19 are taken to be an order of the Tribunal and are enforcible as an order of the Tribunal.

Clause 20 makes clear that a complainant or respondent in a conciliation proceeding cannot be represented by another entity unless leave is granted by the President.

Clause 21 provides that, if after the time the complaint is made but before for the complaint is declined, terminated or otherwise resolved by the President or referred to the Tribunal, a complaint can be amended if an entity making a complaint seeks to amend the complaint or the President becomes aware of information that could conveniently be dealt with as part of the complaint.

#### Subdivision 4 Declining of complaints during investigation

Clause 22 sets out the circumstances where the President can decline a complaint, or part of a complaint, and requires the President to provide the complainant written notice of the decision to decline the complaint.

#### Subdivision 5 Termination of complaints

Clause 23 provides for the President to terminate a complaint, or part of a complaint, if the President is satisfied that the complaint has been settled or resolved by agreement between the parties. If the President terminates a complaint under clause 23, the complainant has no right to refer the matter to the Tribunal.

Clause 24 allows for complainants to withdraw the complaint at any time by written notice lodged with the President. Clause 24 also provides for complaints to be withdrawn by a notice signed by or on behalf of the complainant or all complainants if there is more than 1 complainant. If there is more than 1 complainant and a notice is received to withdraw which is signed by some but not all complainants, the President must treat the notice as an amendment and remove the names of the complainants requesting the withdrawal. Clause 24 also sets out certain requirements of the President in relation to the withdrawal or amendment of the complaint under the clause.

Clause 25 provides for certain circumstances where the President can take the complaint to be abandoned and may be terminated. Complaints terminated under clause 25 may be revived in certain circumstances.

Clause 26 sets out that the death of a complainant or respondent, before the final determination of the complaint, does not terminate the complaint. Clause 26 provides for the complaint to be continued by the complainant's legal representative and any monetary sum ordered to be paid is payable to the estate of the complainant or respondent as appropriate.

#### Subdivision 6 Referral of complaints to Tribunal

Clause 27 enables complainants to require the President to refer complaints to the Tribunal in certain circumstances.

Clause 28 enables parties to a complaint that has not been declined, terminated or otherwise resolved within 18 months after the complaint was made to request the President to refer the complaint to the Tribunal. Clause 28 also sets out certain requirements the President must meet for a referral to the Tribunal under this clause.

Clause 29 requires the President to refer a complaint to the Tribunal in certain circumstances.

Clause 30 allows the President, if there is more than 1 complainant or respondent to a complaint, to treat the complaint as a number of complaints by or against each complainant or respondent.

Clause 31 makes certain provisions for the form and method a referral to the Tribunal must take.

#### Subdivision 7 Miscellaneous

Clause 32 makes miscellaneous provisions, including the President's delegation power.

#### Division 4 Complaints referred to Tribunal

Clause 33 allows the President to refer a complaint to the Tribunal under clause 17, 27, 28 or 29 and allows the Minister administering the proposed Act to refer any matter to the Tribunal as a complaint.

Clause 34 prohibits a complaint referred to the Tribunal under clause 27(1) being the subject of proceedings before the Tribunal without the leave of the Tribunal.

Clause 35 provides that an entity, other than an Australian legal practitioner, is not entitled to demand a fee or reward for representing a party in proceedings before the Tribunal in relation to a complaint.

Clause 36 provides for members of staff of the Board to appear and assist the Tribunal in proceedings.

Clause 37 allows the Tribunal to deal with 2 or more complaints in the same proceedings, if the complaints arise from the same or substantially the same circumstances or subject matter.

Clause 38 sets out certain requirements and prohibitions for the Tribunal in relation to representative complaints.

Clause 39 enables the Tribunal to dismiss a complaint, or part of a complaint, at any stage of the proceedings on a ground on which the President would be able to decline a complaint under certain provisions of clause 22.

Clause 40 allows the Tribunal to amend a complaint, such as the inclusion of additional complaints and anything else that was not included in the complaint when it was investigated by the President.

**Clause 41** allows the Tribunal, on application of the President, to make certain interim orders after a complaint is made but before the complaint is declined, terminated or otherwise resolved. Clause 41 also provides for the Tribunal to make an interim order at any time on application from the complainant or respondent.

Clause 42 enables the Tribunal to dismiss the complaint in whole or in part or find the complaint substantiated in whole or in part. Clause 42 also makes certain provisions for the making and effect of orders made by the Tribunal when a complaint is dismissed or substantiated.

Clause 43 allows any damages awarded by the Tribunal to accrue interest.

Clause 44 enables the President to take steps in the public interest to enforce an order of the Tribunal.

Clause 45 provides for the enforcement of non-monetary orders of the Tribunal.

Clause 46 sets out the relationship between proposed Division 4 and the provisions of the *Administrative Decisions Review Act 1997* and the *Civil and Administrative Tribunal Act 2013* and clarifies that proposed Division 4 prevails to the extent of any inconsistency.

#### Division 5 Additional functions of Board

**Clause 47** sets out additional functions of the Board, including that they can decide, by resolution, to hold public inquiries. Clause 47 also requires the President to implement a resolution of the Board relating to certain matters.

Clause 48 allows the Minister to refer to the Board any matter relating to conflicts, or may give rise to a conflict, between the proposed Act or the regulations and a law or proposed law or practice, alleged practice or proposed practice of a person or a class of persons. Clause 48 also requires the Board to conduct an examination of the matter and report about its findings and conclusion to the Minister.

#### Division 6 Confidentiality

Clause 49 defines certain terms used in the proposed division, including a definition of *protected information* as information about the affairs of an individual or other entity obtained in the course of exercising functions or another person exercising functions under the proposed Act.

Clause 50 makes provisions in relation to protected information, including its inadmissibility in court proceedings and communication of protected information to the Minister if in the public interest. The clause makes it an offence to make a record, disclose or otherwise communicate protected information except in certain circumstances.

#### Division 7 Miscellaneous

Clause 51 sets out that the President or the Board cannot exercise any functions under the proposed Act in a way that would prejudice criminal proceedings or a criminal investigation. The clause enables the President or Board to consult with the Director of Public Prosecutions or the Commissioner of Police.

Clause 52 provides that an entity must not obstruct, hinder or resist, without reasonable excuse, the exercise of the President's, a member of the President's staff or a member of the Board's functions under the proposed Act.

Clause 53 makes certain provisions in relation to the liability of principals and employers for certain acts.

#### Part 5 Miscellaneous

Clause 54 provides for the review of the proposed Act.

Clause 55 enables the Governor to make regulations for the purposes of the proposed Act.

## Schedule 1 Savings, transitional and other provisions

**Schedule 1** contains savings, transitional and other provisions consequent on the enactment of the proposed Act.

## Schedule 2 Dictionary

Schedule 2 contains the dictionary that defines certain words and expressions used in the proposed Act.

#### Schedule 3 Amendment of Acts

**Schedule 3** makes consequential amendments to the Acts specified in the schedule.



## New South Wales

# **Conversion Practices Ban Bill 2024**

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This PUBLIC BILL, originated in the LEGISLATIVE ASSEMBLY and, having this day passed, is now ready for presentation to the LEGISLATIVE COUNCIL for its concurrence.

Clerk of the Legislative Assembly

Legislative Assembly



New South Wales

## **Conversion Practices Ban Bill 2024**

No , 2024

#### A Bill for

An Act to ban practices directed to changing or suppressing the sexual orientation or gender identity of individuals, including by creating offences and a civil complaints scheme in relation to the practices; and for related purposes.

The LEGISLATIVE COUNCIL has this day agreed to this Bill with/without amendment.

Clerk of the Parliaments

Legislative Council

The I	Legisla	ture of New South Wales enacts—	1
Part	: 1	Preliminary	2
1	Name	of Act	3
		This Act is the Conversion Practices Ban Act 2024.	4
2	Comr	nencement	5
		This Act commences on the day that is 12 months after the date of assent to this Act.	6

•ar	t 2	Inte	erpre	tation	1
3	Mea	ning o	f "con	version practices"	2
	(1)	In th	is Act,	a <i>conversion practice</i> means a practice, treatment or sustained effort that	3 4
		(a)		ted to an individual on the basis of the individual's sexual orientation or er identity, and	5
		(b)		ted to changing or suppressing the individual's sexual orientation or er identity.	7 8
	(2)	direc ident	ted to a	aion (1), it is irrelevant whether a practice, treatment or sustained effort an individual on the basis of the individual's sexual orientation or gender based on an incorrect assumption or belief about the individual's sexual or gender identity.	9 10 11 12
	(3)	A co	nversio	on practice does not include—	13
		(a)	a heal	lth service or treatment provided by a registered health practitioner that—	14
			(i)	the registered health practitioner has assessed as clinically appropriate in the registered health practitioner's reasonable professional judgement, and	15 16 17
			(ii)	complies with all relevant legal, professional and ethical requirements, or	18 19
			practi	ples of health services or treatments that do not constitute a conversion ice— any of the following health services or treatments assessed by a registered practitioner as clinically appropriate—	20 21 22
			•	genuinely assisting an individual who is exploring the individual's sexual orientation or gender identity or considering or undergoing a gender transition	23 24
			•	genuinely assisting an individual who is receiving care and treatment related to the individual's gender identity	25 26
			•	genuinely advising an individual about the potential impacts of gender affirming medical treatment	27 28
		(b)	explo	inely facilitating an individual's coping skills, development or identity pration to meet the individual's needs, including by providing acceptance, ort or understanding to the individual, or	29 30 31
		(c)	or sus	ollowing expressions if the expression is not part of a practice, treatment stained effort, directed to changing or suppressing an individual's sexual tation or gender identity—	32 33 34
			(i)	an expression, including in prayer, of a belief or principle, including a religious belief or principle,	35 36
			(ii)	an expression that a belief or principle ought to be followed or applied.	37
	(4)			oubt, the following are examples of what does not constitute a conversion der this section—	38 39
		(a)		ng what relevant religious teachings are or what a religion says about a fic topic,	40 41
		(b)		ral requirements in relation to religious orders or membership or ership of a religious community,	42 43
		(c)	gener	ral rules in educational institutions,	44
		(d)		nts discussing matters relating to sexual orientation, gender identity, al activity or religion with their children.	45 46
4	Defi	nitions	<b>S</b>		47
		The	diction	ary in Schedule 2 defines words used in this Act.	48

**Note—** The *Interpretation Act 1987* contains definitions and other provisions that affect the interpretation and application of this Act.

Par	t 3	Offences in relation to conversion practices	1
5	Offe	nce of engaging in conversion practices that cause mental or physical harm	2
	(1)	A person commits an offence if the person provides or delivers a conversion practice to an individual—	3 4
		(a) with the intention of changing or suppressing the individual's sexual orientation or gender identity, and	5 6
		(b) that causes mental or physical harm to the individual that—	7
		<ul><li>(i) endangers the individual's life, or</li><li>(ii) is substantial.</li></ul>	8 9
		Maximum penalty—imprisonment for 5 years.	10
	(2)	For subsection (1)(b), the mental or physical harm—	11
	. ,	(a) may be caused by any combination of conversion practices, and	12
		(b) must be assessed by considering the totality of the conversion practices.	13
	(3)	Subsection (1) applies whether the conversion practice is provided or delivered—	14
		(a) in New South Wales, or	15
		(b) partly in New South Wales and partly outside New South Wales.	16
	(4)	To avoid doubt, subsection (1) applies whether or not any of the following consents to the conversion practice being provided or delivered—	17 18
		(a) the individual,	19
		(b) if the individual lacks legal capacity—a parent, guardian or other person who has decision-making authority for the individual.	20 21
	(5)	In this section—	22
		<i>person</i> does not include an individual under the age of 18 years.	23
6	Offe New	nce of taking individuals from New South Wales, or engaging persons outside South Wales, for conversion practices	24 25
	(1)	A person commits an offence if the person—	26
		(a) takes an individual from New South Wales, or arranges for the individual to be taken from New South Wales, with the intention that a conversion practice be delivered or provided to the individual outside New South Wales, or	27 28 29
		(b) engages a person outside New South Wales to provide or deliver a conversion practice to an individual in New South Wales.	30 31
		Maximum penalty—imprisonment for 3 years or 100 penalty units, or both.	32
	(2)	To avoid doubt, subsection (1) applies whether or not any of the following consents to the individual being taken from New South Wales or arranges for the individual to be taken from New South Wales, or consents to the conversion practice being provided or delivered—	33 34 35 36
		(a) the individual,	37
		(b) if the individual lacks legal capacity—a parent, guardian or other person who has decision-making authority for the individual.	38 39
	(3)	In this section—	40
		<i>person</i> does not include an individual under the age of 18 years.	41

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7	Defir	nitions		3
		In thi	s part—	4
			t includes an Australian legal practitioner.	5
		_	lainant means an individual by whom, or on whose behalf, a complaint is	6
		comp	laint—	8
		(a)	means a complaint made under section 9, and	g
		(b)	includes a matter referred to the Tribunal as a complaint under section 27(2).	10
		repre	sentative body means a body, whether incorporated or unincorporated, that—	11
		(a)	represents or purports to represent a group of individuals within New South Wales, whether or not the body is authorised by the individuals to represent the group, and	12 13 14
		(b)	has as its primary object the promotion of the interests or welfare of the group.	15
		repre	sentative complaint means a complaint—	16
		(a)	made by an individual or other entity, which may comprise or include a representative body, on the individual's or entity's own behalf as well as on behalf of another individual, and	17 18 19
		(b)	treated by the Tribunal as a representative complaint.	20
		respo	andent means an entity about whose conduct a complaint has been made.	21
Div	ision	2	General prohibition	22
8	Gene	eral pro	ohibition on conversion practices	23
		An er	ntity contravenes this Act if the entity provides or delivers a conversion practice.	24
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Sur	odivis	ion 1	Lodgement of complaints	26
9	Indiv	iduals	who may make a complaint	27
	(1)	A confollow	mplaint alleging that an entity has contravened this Act may be made by the wing—	28 29
		(a)	an individual—	30
			(i) on the individual's own behalf, or	31
			(ii) on the individual's own behalf as well as on behalf of another individual,	32 33
		(b)	a parent or guardian of an individual who lacks the legal capacity to lodge a complaint, including because of age or disability,	34 35
		(c)	a representative body on behalf of a named individual,	36
			<b>Note—</b> See section 10 for the requirements for a representative body to make a complaint on behalf of an individual.	37 38
		(d)	an agent of an individual referred to in paragraphs (a)–(c).	39
			<ul> <li>Under the Interpretation Act 1987, section 8(b), a reference to a word in the singular necludes a reference to the word in the plural form. Accordingly, a complaint may be made</li> </ul>	40 41

		about a single entity or more than 1 entity and may be made by, or on behalf of, 1 individual or more than 1 individual.	1 2
	(2)	Nothing in this division prevents an individual from making a complaint even though the conduct in relation to which the complaint is made is also conduct in relation to which a representative complaint has been made.	3 4 5
	(3)	In this section—	6
		guardian has the same meaning as in the Guardianship Act 1987.	7
10	Com	plaints made on behalf of others under section 9(1)(a) or (b)	8
	(1)	If a complaint is made on behalf of another individual (the <i>other complainant</i> ) under section 9(1)(a) or (b)—	9 10
		(a) the individual who makes the complaint is, for this division, taken to have the same rights, obligations and interests in relation to the investigation, conciliation or referral of the complaint as the other complainant, and	11 12 13
		(b) the complaint is, for this part, taken to have been made by the other complainant on the complainant's own behalf.	14 15
	(2)	For a complaint made wholly or partly on behalf of another individual, other than a complaint made on behalf of an individual who lacks legal capacity, the President may require—	16 17 18
		(a) the individual on whose behalf the complaint is made to show that the complaint has been made with the individual's consent, or	19 20
		(b) the individual making the complaint to prove the individual has authority to act at all times in the complaint-handling process.	21 22
	(3)	For a complaint made wholly or partly on behalf of another individual, including a complaint made on behalf of an individual who lacks legal capacity, if at any time the President is not satisfied the individual who made the complaint is acting in the best interests of the individual or retains the confidence of the individual on whose behalf the complaint was made, the President may—	23 24 25 26 27
		(a) appoint another individual to act in that behalf, or	28
		(b) decline the complaint.	29
	(4)	The regulations may provide for matters that may be taken into consideration by the President in making a decision under subsection (3).	30 31
	(5)	If the President declines a complaint under subsection (3)(b), the President must advise the complainant, by written notice—	32 33
		(a) that the complaint has been declined, and	34
		(b) of the complainant's rights under section 27.	35
11	Com	plaints by representative bodies	36
	(1)	Before a complaint may be made by a representative body as referred to in section 9(1)(c), the representative body must satisfy the President that—	37 38
		(a) each individual on whose behalf the complaint is made consents to the complaint being made by the body on the individual's behalf, and	39 40
		(b) the body has a sufficient interest in the complaint, that the conduct that constitutes the alleged contravention is a matter of genuine concern to the body because of the way conduct of that nature adversely affects, or has the potential to adversely affect—	41 42 43 44
		(i) the interests of the body, or	45

		(ii) the interests or welfare of the group of individuals the body represents or purports to represent.	1 2
	(2)	The President may require a representative body that has made a complaint to nominate an individual to appear for the representative body in conciliation proceedings about the complaint.	3 4 5
12	Assi	stance by President in making complaints	6
		The President may assist an individual to make a complaint.	7
13	With	Irawal of consent for complaint	8
	(1)	If a complaint has been made on an individual's behalf with the individual's consent, the individual may withdraw the consent by written notice to—	9 10
		<ul> <li>(a) the President, at any time before the complaint is—         <ul> <li>(i) declined, terminated or otherwise resolved by the President, or</li> <li>(ii) referred to the Tribunal, or</li> </ul> </li> </ul>	11 12 13
		(b) the Tribunal, at any time before the complaint is dismissed, or found to be substantiated, by the Tribunal.	14 15
	(2)	If consent is withdrawn, the President or the Tribunal—	16
		(a) must make arrangements for the complaint, or the part of the complaint relating to the individual, to be terminated, and	17 18
		(b) if only part of the complaint is being terminated—may make other arrangements the President or Tribunal thinks appropriate for the further management of the complaint.	19 20 21
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14	iviani	ng of complaints	23
14	(1)	A complaint must be—	23 24
14			
14		A complaint must be—	24
14	(1)	A complaint must be—  (a) in writing, and	24 25
14		A complaint must be—  (a) in writing, and (b) lodged with the President.	24 25 26
14	(1)	A complaint must be—  (a) in writing, and  (b) lodged with the President.  A complaint may be lodged with the President—	24 25 26 27
14	(1)	A complaint must be—  (a) in writing, and (b) lodged with the President.  A complaint may be lodged with the President—  (a) by delivery by post, or	24 25 26 27 28
14	(1)	A complaint must be—  (a) in writing, and  (b) lodged with the President.  A complaint may be lodged with the President—  (a) by delivery by post, or  (b) by email to an email address specified on the Board's website, or	24 25 26 27 28 29
	(1)	A complaint must be—  (a) in writing, and  (b) lodged with the President.  A complaint may be lodged with the President—  (a) by delivery by post, or  (b) by email to an email address specified on the Board's website, or  (c) in another way prescribed by the regulations.	24 25 26 27 28 29 30
	(1) (2)	A complaint must be—  (a) in writing, and (b) lodged with the President.  A complaint may be lodged with the President—  (a) by delivery by post, or (b) by email to an email address specified on the Board's website, or (c) in another way prescribed by the regulations.  ptance, declining or referral of complaints	24 25 26 27 28 29 30
	(1) (2)	A complaint must be—  (a) in writing, and  (b) lodged with the President.  A complaint may be lodged with the President—  (a) by delivery by post, or  (b) by email to an email address specified on the Board's website, or  (c) in another way prescribed by the regulations.  ptance, declining or referral of complaints  The President must do one or more of the following in relation to a complaint—	24 25 26 27 28 29 30 31 32
	(1) (2)	A complaint must be—  (a) in writing, and  (b) lodged with the President.  A complaint may be lodged with the President—  (a) by delivery by post, or  (b) by email to an email address specified on the Board's website, or  (c) in another way prescribed by the regulations.  ptance, declining or referral of complaints  The President must do one or more of the following in relation to a complaint—  (a) accept the complaint, in whole or in part,	24 25 26 27 28 29 30 31 32 33
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		(a)	no part of the conduct complained of could amount to a contravention of this Act, or	1 2
		(b)	the period of time that has passed since the whole or part of the conduct complained of occurred makes it impracticable to investigate the complaint, or	3
		(c)	the President is not satisfied the complaint was made by or on behalf of the complainant named in the complaint.	5 6
	(3)	The l	President must give notice of a decision to accept, decline or refer a complaint	7 8
		(a)	the individual who made the complaint, and	9
		(b)	if the respondent has been given notice of the complaint—the respondent.	10
	(4)	Notio	ce under subsection (3) must be given within 28 days after the decision is made.	11
	(5)		ecision under this section to decline a complaint in whole or in part is not ewable by the Tribunal.	12 13
	(6)	In th	is section—	14
		preso	cribed entity means the following—	15
		(a)	the Commissioner of Police,	16
		(b)	the Health Care Complaints Commission,	17
		(c)	the Australian Health Practitioner Regulation Agency under the <i>Health Practitioner Regulation National Law (NSW)</i> ,	18 19
		(d)	the Health Professional Councils Authority,	20
		(e)	a Council established under the <i>Health Practitioner Regulation National Law</i> (NSW), section 41B,	21 22
		(f)	an entity of another State or Territory having functions that correspond to the functions of an entity referred to in paragraphs (a)–(e),	23 24
		(g)	another entity prescribed by the regulations.	25
Sub	divis	ion 3	Investigation and conciliation of complaints	26
16	Pres	ident 1	to investigate complaints	27
	(1)	The l	President must investigate each complaint accepted under section 15.	28
	(2)	The l	President may conduct a joint investigation into more than 1 complaint.	29
	(3)	The l	President must give notice to the parties if a joint investigation is undertaken.	30
17	Supp	olying	information and documents	31
	(1)	whor	President may, by written notice given to a complainant or an entity against macomplaint is made, require the complainant or entity to provide the following trials ( <i>relevant material</i> )—	32 33 34
		(a)	information, orally or in writing,	35
		(b)	documents.	36
	(2)	The i	notice must specify the date, not less than 28 days after the date of the notice, by h the relevant material must be provided.	37 38
	(3)	A co	mplainant or entity of whom a requirement is made under subsection (1) must—	39
		(a)	provide to the President any of the relevant material that is in the complainant's or entity's possession, custody or control within the period specified in the notice, unless the complainant or entity has a reasonable excuse for not doing so, and	40 41 42 43

	(b)	if the complainant or entity has a reasonable excuse for not providing the relevant material, or any part of the relevant material—give notice to the President of the excuse and the relevant material to which the excuse relates within the period specified in the notice.	1 2 3 4
	Max	imum penalty—	5
	(a)	for an individual—10 penalty units, or	6
	(b)	otherwise—50 penalty units.	7
(4)		President may, by written notice given to an entity other than an entity referred subsection (1), require the entity to supply the relevant material within—	8
	(a)	28 days after the date of the notice, or	10
	(b)	another period specified in the notice.	11
(5)	An e	entity that receives a notice under subsection (4) must—	12
	(a)	provide to the President any of the relevant material specified in the notice that is in the entity's possession, custody or control within the period specified in the notice, unless the entity has a reasonable excuse, and	13 14 15
	(b)	if the entity has a reasonable excuse for not providing the relevant material, or a part of the relevant material—give notice to the President of the excuse and the relevant material to which the excuse relates within the period specified in the notice.	16 17 18 19
	Max	imum penalty—	20
	(a)	for an individual—10 penalty units, or	21
	(b)	otherwise—50 penalty units.	22
(6)		levant material is not provided or supplied as required by a notice under this on, the President may, with the complainant's consent, refer the complaint to the unal.	23 24 25
Prog	jress i	reports	26
	exce	President must, as frequently as is reasonably convenient and at periods not eding 90 days, give notice to the parties to the complaint of the steps taken for surpose of the investigation.	27 28 29
Res	olution	n of complaint by conciliation	30
(1)	decli	the President's opinion, a complaint, other than a complaint the President has ined under section 22, may be resolved by conciliation, the President may, at any e after accepting the complaint, try to resolve the complaint by conciliation.	31 32 33
(2)	the c	President may, by written notice to the complainant or the respondent, require complainant or respondent to appear before the President to try to resolve the plaint by conciliation.	34 35 36
(3)	A no Pres	otice under subsection (2) must not require the complainant to appear before the ident with the respondent but may—	37 38
	(a)	require the complainant or respondent to appear separately, or	39
	(b)	invite the complainant to appear together with the respondent.	40
(4)	An e	entity must comply with the terms of a notice under subsection (2).	41
	Max	imum penalty—	42
	(a)	for an individual—10 penalty units, or	43
	(b)	otherwise—50 penalty units.	44

18

	(5)	Evidence of anything said or done during conciliation proceedings under this section is not admissible in subsequent proceedings relating to the complaint.	1 2
	(6)	A written record must be prepared by the parties, and signed by or on behalf of each of the parties, of any agreement reached, following conciliation, about the subject matter of the complaint if a party requests the making of a record within 28 days after the agreement is reached.	3 4 5 6
	(7)	If a party to a recorded agreement considers that another party has not complied with the terms of the agreement, the party may, not later than 6 months after the date of the agreement, apply to the Tribunal to have the agreement registered.	7 8 9
		<b>Note—</b> See also the <i>Civil and Administrative Tribunal Act 2013</i> , section 41 which provides that the Tribunal may, of its own motion or on application by a person, extend the period of time for the doing of anything under any legislation in respect of which the Tribunal has jurisdiction.	10 11 12
	(8)	The party making the application must serve a copy of the application and the agreement on each other party.	13 14
	(9)	If the member of the Tribunal who hears the application is satisfied a party to the agreement has not complied with the terms of the agreement, the member must register any provisions of the agreement that, in the exercise of the Tribunal's jurisdiction, could have been the subject of an order in proceedings relating to a complaint.	15 16 17 18 19
	(10)	The provisions of an agreement that are registered in accordance with this section are taken to be an order of the Tribunal and may be enforced accordingly.	20 21
20	No ri	ight to representation	22
		A complainant or respondent in conciliation proceedings before the President must not be represented by another entity, except by leave of the President.	23 24
21	Ame	ndment of complaint	25
	(1)	This section applies if, at any time after a complaint is made and before the complaint	
	(1)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—	26 27 28
	(1)	is declined, terminated or otherwise resolved by the President, or referred to the	27
	(1)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—	27 28
	(2)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—  (a) the entity making the complaint seeks to amend the complaint, or  (b) the President becomes aware of information that could conveniently be dealt	27 28 29 30
	, ,	<ul> <li>is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—</li> <li>(a) the entity making the complaint seeks to amend the complaint, or</li> <li>(b) the President becomes aware of information that could conveniently be dealt with as part of the complaint.</li> <li>The entity making the complaint must be offered the opportunity to amend the</li> </ul>	27 28 29 30 31 32
	(2)	<ul> <li>is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—</li> <li>(a) the entity making the complaint seeks to amend the complaint, or</li> <li>(b) the President becomes aware of information that could conveniently be dealt with as part of the complaint.</li> <li>The entity making the complaint must be offered the opportunity to amend the complaint.</li> <li>An amendment may be made in writing but, if further written material is already in the possession of the President or the Board, the President may treat the written</li> </ul>	27 28 29 30 31 32 33 34 35
	(2)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—  (a) the entity making the complaint seeks to amend the complaint, or  (b) the President becomes aware of information that could conveniently be dealt with as part of the complaint.  The entity making the complaint must be offered the opportunity to amend the complaint.  An amendment may be made in writing but, if further written material is already in the possession of the President or the Board, the President may treat the written material as if it formed part of the complaint.  If a complaint is amended at any time, the President must—  (a) inform the respondent, in writing, of the substance of the amendment, and	27 28 29 30 31 32 33 34 35 36
	(2)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—  (a) the entity making the complaint seeks to amend the complaint, or  (b) the President becomes aware of information that could conveniently be dealt with as part of the complaint.  The entity making the complaint must be offered the opportunity to amend the complaint.  An amendment may be made in writing but, if further written material is already in the possession of the President or the Board, the President may treat the written material as if it formed part of the complaint.  If a complaint is amended at any time, the President must—	27 28 29 30 31 32 33 34 35 36
	(2)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—  (a) the entity making the complaint seeks to amend the complaint, or  (b) the President becomes aware of information that could conveniently be dealt with as part of the complaint.  The entity making the complaint must be offered the opportunity to amend the complaint.  An amendment may be made in writing but, if further written material is already in the possession of the President or the Board, the President may treat the written material as if it formed part of the complaint.  If a complaint is amended at any time, the President must—  (a) inform the respondent, in writing, of the substance of the amendment, and  (b) if the effect of the amendment causes the complaint to be made against further	27 28 29 30 31 32 33 34 35 36 37 38
Sul	(2) (3) (4)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—  (a) the entity making the complaint seeks to amend the complaint, or  (b) the President becomes aware of information that could conveniently be dealt with as part of the complaint.  The entity making the complaint must be offered the opportunity to amend the complaint.  An amendment may be made in writing but, if further written material is already in the possession of the President or the Board, the President may treat the written material as if it formed part of the complaint.  If a complaint is amended at any time, the President must—  (a) inform the respondent, in writing, of the substance of the amendment, and  (b) if the effect of the amendment causes the complaint to be made against further or other entities—inform the entities, in writing, of the complaint as amended.  Section 15 applies to the amendment of a complaint in the same way as it applies to the making of a complaint.	27 28 29 30 31 32 33 34 35 36 37 38 39 40
Sul 22	(2) (3) (4) (5)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—  (a) the entity making the complaint seeks to amend the complaint, or  (b) the President becomes aware of information that could conveniently be dealt with as part of the complaint.  The entity making the complaint must be offered the opportunity to amend the complaint.  An amendment may be made in writing but, if further written material is already in the possession of the President or the Board, the President may treat the written material as if it formed part of the complaint.  If a complaint is amended at any time, the President must—  (a) inform the respondent, in writing, of the substance of the amendment, and  (b) if the effect of the amendment causes the complaint to be made against further or other entities—inform the entities, in writing, of the complaint as amended.  Section 15 applies to the amendment of a complaint in the same way as it applies to the making of a complaint.	27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42
	(2) (3) (4) (5)	is declined, terminated or otherwise resolved by the President, or referred to the Tribunal—  (a) the entity making the complaint seeks to amend the complaint, or  (b) the President becomes aware of information that could conveniently be dealt with as part of the complaint.  The entity making the complaint must be offered the opportunity to amend the complaint.  An amendment may be made in writing but, if further written material is already in the possession of the President or the Board, the President may treat the written material as if it formed part of the complaint.  If a complaint is amended at any time, the President must—  (a) inform the respondent, in writing, of the substance of the amendment, and  (b) if the effect of the amendment causes the complaint to be made against further or other entities—inform the entities, in writing, of the complaint as amended.  Section 15 applies to the amendment of a complaint in the same way as it applies to the making of a complaint.	27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42

		(a)	the P	resident is satisfied—	1
			(i)	the complaint, or part of the complaint, is frivolous, vexatious, misconceived or lacking in substance, or	2
			(ii)	the conduct alleged, or part of the conduct alleged, if proven, would not disclose the contravention of this Act, or	4 5
			(iii)	the period of time that has passed since the whole or part of the conduct complained of occurred makes it impracticable to investigate the complaint, or	6 7 8
			(iv)	the nature of the conduct alleged means further action by the President in relation to the complaint, or part of the complaint, is not warranted, or	9 10
			(v)	another more appropriate remedy has been, is being or should be pursued in relation to the complaint or part of the complaint, or	11 12
			(vi)	the subject matter of the complaint has been, is being or should be dealt with by another entity, or	13 14
			(vii)	the respondent has taken appropriate steps to remedy or redress the conduct, or part of the conduct, complained of, or	15 16
		(	viii)	it is not in the public interest to take further action in relation to the complaint or part of the complaint, or	17 18
		(b)		resident is satisfied for any other reason no further action should be taken lation to the complaint or part of the complaint.	19 20
	(2)			ent may, by written notice given to the complainant, decline the complaint ne complaint.	21 22
	(3)	The n	otice 1	must include—	23
		(a)	the re	eason for declining the complaint or part of the complaint, and	24
		(b)	the ri	ights of the complainant under sections 27 and 34.	25
Sub	divis	ion 5	T	ermination of complaints	26
23	Settl	lement	or res	solution of complaint	27
	(1)	satisf agree	ied the	stage of the President's investigation of a complaint, the President is e complaint, or part of the complaint, has been settled or resolved by between the parties, the President may terminate the complaint or part of int.	28 29 30 31
	(2)	comp	lainan	dent terminates a complaint, or part of a complaint, under this section, the it has no right under section 27 to require the President to refer the or part of the complaint, to the Tribunal.	32 33 34
24	With	drawa	of co	omplaint	35
	(1)			al who has made a complaint, other than a representative complaint, may, by written notice lodged with the President, withdraw the complaint.	36 37
	(2)			ent must terminate the complaint if the President receives a notice under (1) signed by or on behalf of—	38 39
		(a)	the co	omplainant, or	40
		(b)	if the	ere is more than 1 complainant—all the complainants.	41
	(3)	but no	ot all,	dent receives a notice under subsection (1) signed by or on behalf of some, of the complainants, the President must treat the notice as an amendment g the names of the individuals as complainants from the complaint.	42 43 44

	(4)		President must give written notice about a termination or amendment of a plaint under this section to the following—	1 2
		(a)	the complainant,	3
		(b)	the respondent,	4
		(c)	each individual on whose behalf the complaint was made.	5
	(5)	comp	President is not required to give a respondent notice of the termination of a plaint under this section if the President has not given notice to the respondent the complaint was made.	6 7 8
25	Abaı	ndonn	nent of complaint	9
	(1)	This	section applies if a complainant has failed to—	10
		(a)	respond to a request for documents or information, or	11
		(b)	give notice to the President of an address or new address at which the complainant may be contacted.	12 13
	(2)	knov	President may, by written notice to the complainant at the complainant's last vn address, advise the complainant that, if a response is not received within 28 after the notice is received—	14 15 16
		(a)	the complaint will be taken to be abandoned, and	17
		(b)	the President will terminate the complaint.	18
	(3)	the e	mplaint terminated under this section may be revived if, within 12 months after and of the 28-day period referred to in subsection (2), the complainant satisfies resident that—	19 20 21
		(a)	the complainant wishes to pursue the complaint, and	22
		(b)	the failure referred to in subsection (1)(a) or (b) did not take place or ought to reasonably be excused, and	23 24
		(c)	no undue prejudice would be caused to the respondent by reviving the complaint.	25 26
26	Deat	h of c	omplainant or respondent does not terminate complaint	27
	(1)		complainant dies before the complainant's complaint is finally determined, the plaint survives and the legal personal representative of the complainant—	28 29
		(a)	may continue the carriage of the complaint, including any referral, review or appeal, and	30 31
		(b)	the estate of the complainant is entitled to the benefit of any monetary sum ordered to be paid by the respondent in relation to the complaint.	32 33
	(2)		respondent dies before a complaint against the respondent is finally mined—	34 35
		(a)	the complainant may continue to pursue the complaint, including any referral, review or appeal, and	36 37
		(b)	any monetary sum ordered to be paid in relation to the complaint is payable from the estate of the respondent.	38 39
Sub	divis	ion 6	Referral of complaints to Tribunal	40
27	Refe	rral of	complaints to Tribunal at requirement of complainant	41
	(1)		e President has given a complainant a notice under section 10(5) or 22(2), the	42
			plainant may, within 21 days after the date on which the notice was given, ire the President, by written notice, to refer the complaint to the Tribunal.	43 44

	(2)		eceipt of a notice under subsection (1) from the complainant, the President must the complaint to the Tribunal.	1 2
28	Refe	rral of	f unresolved complaints to Tribunal after 18 months	3
	(1)	mon	complaint has not been declined, terminated or otherwise resolved within 18 ths after the date on which it was made, a party to the complaint may request the ident, by written notice, to refer the complaint to the Tribunal.	4 5 6
	(2)		eceipt of the notice, the President must give written notice to all the other parties e complaint of the request.	7 8
	(3)	obje	rithin 28 days after the President gives notice to all the other parties, no party has cted to the referral of the complaint, the President must refer the complaint to the unal.	9 10 11
	(4)	refer	e complainant objects to the referral of the complaint, the President must not the complaint to the Tribunal, but may, if satisfied there is no reasonable pect of a conciliated agreement, terminate the complaint.	12 13 14
	(5)	com	e respondent objects to the referral of the complaint, the President must, if the plainant consents, refer the complaint to the Tribunal, unless satisfied there are onable prospects of a conciliated agreement.	15 16 17
29	Othe	r refe	rral of complaints to Tribunal	18
	(1)	This	section applies if the President—	19
		(a)	considers that a complaint cannot be resolved by conciliation, or	20
		(b)	has tried to resolve a complaint by conciliation but has not been successful, or	21
		(c)	considers that, because of the nature of a complaint, the complaint should be referred to the Tribunal, or	22 23
		(d)	is satisfied that all parties wish the complaint to be referred to the Tribunal and it is appropriate in the circumstances to make the referral.	24 25
	(2)	Trib	President must, with the complainant's consent, refer the complaint to the unal.  — The President may also refer a complaint to the Tribunal under section 17(6).	26 27 28
20	Sove			
30	Seve	If the in de	ere is more than 1 complainant or respondent to a complaint, the President may, ealing with the complaint under section 28 or 29, if the President thinks fit, treat complaint as a number of complaints by or against each complainant or ondent.	29 30 31 32 33
31	Forn	n of co	omplaint to be referred to Tribunal	34
	(1)		complaint is referred to the Tribunal under this division, the complaint must prise—	35 36
		(a)	the original complaint lodged with the President, and	37
		(b)	any amendment made under section 21, and	38
		(c)	any other documents or information obtained or recorded by the President that, in the President's opinion, help to identify the subject matter of the complaint or otherwise contain an allegation of a contravention of a provision of this Act or the regulations.	39 40 41 42
	(2)		emplaint referred to the Tribunal must be accompanied by a report relating to any stigation by the President of the complaint.	43 44

Sub	divis	on 7 Miscellaneous	1
32	Dele	gation—officers of President	2
	(1)	The President may delegate the exercise of a function of the President under this part to—	3
		(a) a specified individual, or	5
		(b) the holder of a specified office.	6
	(2)	An individual who is a delegate of the President under this section is a member of staff of the President.	7
	(3)	Nothing in this section limits the application of the <i>Interpretation Act 1987</i> , section 49.	9 10
Divi	sion	4 Complaints referred to Tribunal	11
33	Refe	ral of complaints to Tribunal	12
	(1)	A complaint may be referred to the Tribunal by the President under section 17, 27, 28 or 29.	13 14
	(2)	The Minister may refer any matter to the Tribunal as a complaint.	15
34	Leav	e of Tribunal required for inquiry into certain matters	16
		A complaint referred to the Tribunal on the requirement of a complainant under section 27(1) may not be the subject of proceedings before the Tribunal without the leave of the Tribunal.	17 18 19
35	Fees	or rewards for representing parties	20
		An entity, other than an Australian legal practitioner, is not entitled to demand or receive a fee or reward that is provided for the purpose of representing a party in proceedings before the Tribunal relating to a complaint.	21 22 23
36	Mem	ber of staff assisting Tribunal	24
	(1)	The Tribunal may make arrangements with the Board for a member of staff of the Board to appear and assist the Tribunal in proceedings before the Tribunal relating to a complaint.	25 26 27
	(2)	A member of staff of the Board who assists the Tribunal in proceedings under arrangements made under this section is subject to the control and direction of the Tribunal.	28 29 30
37	Sing	e proceeding in relation to several complaints	31
		If, in the Tribunal's opinion, 2 or more complaints arise out of the same or substantially the same circumstances or subject matter, the Tribunal may deal with the complaints in the same proceedings.	32 33 34
38	Dete	minations with respect to representative complaints	35
	(1)	In proceedings relating to a representative complaint, the Tribunal must determine, as a preliminary matter, whether the complaint should be dealt with as a representative complaint.	36 37 38
	(2)	The Tribunal must not permit a complaint to be dealt with as a representative complaint unless the Tribunal is satisfied the complaint is made in good faith as a representative complaint.	39 40 41

	(3)	In considering whether a complaint is made in good faith as a representative complaint, the Tribunal must be satisfied—	1 2
		(a) that—	3
		(i) the complainant is a member of a class of entities whose members have	4
		been affected, or may reasonably be likely to be affected, by the conduct of the respondent, and	5 6
		(ii) the complainant has in fact been affected by the conduct of the respondent, and	7 8
		(iii) the class is so numerous that joinder of all its members is impracticable, and	9 10
		(iv) there are questions of law or fact common to all members of the class, and	11 12
		(v) the claims of the complainant are typical of the claims of the class, and	13
		(vi) multiple complaints would be likely to produce varying determinations that could have incomparable or inconsistent results for the individual members of the class, and	14 15 16
		(vii) the respondent has acted on grounds apparently applying to the class as a whole, making relief appropriate for the class as a whole, or	17 18
		(b) that, even though the requirements of paragraph (a) are not satisfied, the justice of the case demands that the matter be dealt with and a remedy provided by means of a representative complaint.	19 20 21
	(4)	If the Tribunal is satisfied a complaint could be dealt with as a representative complaint if the class of individuals on whose behalf the complaint was made is increased, reduced or otherwise altered, the Tribunal may amend the complaint so the complaint may be dealt with as a representative complaint.	22 23 24 25
	(5)	If the Tribunal is satisfied a complaint has been wrongly made as a representative complaint, the Tribunal may amend the complaint by removing the names of the individuals or the class of individuals on whose behalf the complaint was made so the complaint may be dealt with as a complaint other than a representative complaint.	26 27 28 29
39	Tribu	ınal may dismiss complaint	30
		The Tribunal may, at any stage in proceedings relating to a complaint, dismiss the whole or part of the complaint on a ground on which the President may decline the whole or part of a complaint under section 22(1)(a)(i) or (ii) or (b).	31 32 33
40	Tribu	ınal may amend complaint	34
	(1)	The Tribunal may, on the application of a party to a complaint or on the Tribunal's own motion, at any stage in proceedings relating to the complaint, amend the complaint.	35 36 37
	(2)	A complaint may be amended to include additional complaints and anything else that was not included in the complaint as investigated by the President.	38 39
	(3)	An amendment may be made subject to conditions the Tribunal thinks fit.	40
41	Inter	m orders	41
	(1)	The Tribunal may, on the application of the President after a complaint is made but before the complaint is declined, terminated or otherwise resolved by the President, or referred to the Tribunal, or on the application of a complainant or respondent at any time, make an interim order pending the determination of the matter that is the subject of the complaint	42 43 44 45
		subject of the complaint—  (a) to preserve the status quo between the parties to the complaint, or	46 47
		(a) to preserve the status que convent the parties to the complaint, or	71

		(b)	to preserve the rights of the parties to the complaint, or	1
		(c)	to return the parties to the complaint to the circumstances they were in before the contravention of this Act or the regulations alleged in the complaint occurred.	2 3 4
	(2)	to an	void doubt, the <i>Civil and Administrative Tribunal Act 2013</i> , section 62 applies interim order of the Tribunal in the same way as it applies to a general decision e Tribunal.	5 6 7
42	Orde	er or o	ther decision of Tribunal	8
	(1)	In pr	oceedings relating to a complaint, the Tribunal may—	9
		(a)	dismiss the complaint in whole or in part, or	10
		(b)	find the complaint substantiated in whole or in part.	11
	(2)		e Tribunal finds the complaint substantiated in whole or in part, the Tribunal may ny one or more of the following—	12 13
		(a)	except for a matter referred to the Tribunal under section 33(2)—order the respondent to pay the complainant damages not exceeding \$100,000 by way of compensation for any loss or damage suffered because of the respondent's conduct,	14 15 16 17
		(b)	make an order enjoining the respondent from continuing or repeating any conduct that is unlawful under this Act,	18 19
		(c)	except for a representative complaint or a matter referred to the Tribunal under section 33(2)—order the respondent to perform any reasonable act or course of conduct to redress any loss or damage suffered by the complainant,	20 21 22
		(d)	order the respondent to publish an apology or a retraction in relation to the matter that is the subject of the complaint and, as part of the order, give directions about the time, form, extent and way of publishing the apology or retraction,	23 24 25 26
		(e)	make an order declaring void in whole or in part specified in the order a contract or agreement made in contravention of this Act,	27 28
		(f)	decline to take any further action in the matter.	29
	(3)	indiv	order of the Tribunal may extend to conduct of the respondent that affects viduals other than the complainant if the Tribunal, having regard to the imstances of the case, considers the extension is appropriate.	30 31 32
	(4)	comp indiv	power of the Tribunal to award damages to a complainant is taken, for a plaint lodged by a representative body, to be a power to award damages to the ridual on behalf of whom the complaint is made and not to include a power to d damages to the representative body.	33 34 35 36
	(5)	the 7	aking an order for damages about a complaint made on behalf of an individual, Tribunal may make the order the Tribunal thinks fit about the application of ages for the benefit of the individual.	37 38 39
	(6)	orde: Tribi	e Tribunal makes an order under subsection (2)(b)–(e), the Tribunal may also rethat, in default of compliance with the order within the time specified by the unal, the respondent must pay the complainant damages not exceeding \$100,000 ray of compensation for failure to comply with the order.	40 41 42 43
43	Inter	est on	ı damages	44
	(1)	Inter the d	est accrues on an amount of damages ordered to be paid by the Tribunal from ate on which the order takes effect until payment.	45 46

	(2)	dama	oite subsection (1), the Tribunal may order that interest accrues on an amount of ages ordered to be paid by the Tribunal from a date that is earlier than the date hich the order is made.	1 2 3
	(3)		est referred to in this section accrues at the same rate as that applicable to a ment of the District Court.	4 5
44	Enfo	rceme	ent of orders by President	6
		If the	e President believes it is in the public interest, the President may—	7
		(a)	for an individual complaint—take steps to enforce an order of the Tribunal on behalf of the complainant with the complainant's consent, or	8 9
		(b)	for a representative complaint—take steps to enforce an order of the Tribunal on the President's own motion.	10 11
45	Enfo	rceme	ent of non-monetary orders	12
	(1)	ordei	section applies to an order, or part of an order, of the Tribunal other than an r, or part of an order, for the recovery of an amount ordered to be paid by the unal or a civil or other penalty ordered to be paid by the Tribunal.	13 14 15
	(2)	appli	the purpose of enforcing an order, or part of an order, to which this section es, a registrar of the Tribunal may certify the making of the order, or part of the r, and the terms.	16 17 18
	(3)		rtificate of a registrar of the Tribunal under this section that is filed in the registry e Supreme Court operates as a judgment of that Court.	19 20
	(4)		ing in this section limits or otherwise affects the Civil and Administrative anal Act 2013, section 78.	21 22
46	Rela	tionsh	ip between division and NCAT legislation	23
		Revie	division applies in addition to the provisions of the <i>Administrative Decisions</i> ew <i>Act 1997</i> and the <i>Civil and Administrative Tribunal Act 2013</i> , but prevails the provisions to the extent of an inconsistency.	24 25 26
Divi	sion	5	Additional functions of Board	27
47	Add	itional	functions of Board	28
	(1)	The l	Board may, by resolution, decide to do any of the following—	29
		(a)	carry out investigations, research and inquiries relating to conversion practices,	30 31
		(b)	acquire and disseminate knowledge on all matters relating to conversion practices,	32 33
		(c)	arrange and coordinate consultations, discussions, seminars and conferences,	34
		(d)	consult with governmental, business and community groups and organisations,	35 36
		(e)	hold public inquiries,	37
		(f)	liaise or collaborate with academics and other entities engaged in carrying out investigations, research or inquiries relating to conversion practices to facilitate disclosure to the entities of information obtained under this Act.	38 39 40
			<b>Note—</b> The <i>Privacy and Personal Information Protection Act 1998</i> , sections 17 and 18 impose limits on the disclosure of personal information by the Board in exercising this function.	41 42 43

	(2)	this 1	Board may, for the purposes of exercising any of the Board's functions under part, enter into an agreement with an entity that provides for payment to the d for any services or materials the Board supplies.	1 2 3
	(3)		solution of the Board relating to a matter referred to in subsection (1) or section ) must be implemented by the President.	4 5
48	Refe	erral of	certain matters to the Board by the Minister	6
	(1)		Minister may refer to the Board any matter relating to the following that conflicts, or may give rise to conflict with, this Act or the regulations—	7 8
		(a)	a law or proposed law,	9
		(b)	a practice, alleged practice or proposed practice of a person or a class of persons.	10 11
	(2)	The	Board must—	12
	. ,	(a)	conduct an examination of a matter referred to the Board by the Minister under subsection (1), and	13 14
		(b)	report to the Minister about its findings and conclusions.	15
Divi	sion	6	Confidentiality	16
49	Defi	nitions	<b>3</b>	17
		In th	is division—	18
			t includes a tribunal having power to require the production of documents or the vering of questions.	19 20
		prod	uce includes to permit access to.	21
			ected information means information about the affairs of an individual or other y obtained by a relevant person—	22 23
		(a)	while exercising functions under this Act, or	24
		(b)	as a result of another person exercising functions under this Act.	25
		relev	pant person means a person who is or has been—	26
		(a)	a member of the Board, or	27
		(b)	a member of staff of the Board within the meaning of the <i>Anti-Discrimination Act 1977</i> , section 86, or	28 29
		(c)	a member of staff of the President within the meaning of the <i>Anti-Discrimination Act 1977</i> , section 94C(2), or	30 31
		(d)	another entity acting under the authority of the Board under this Act, or	32
		(e)	an academic or other entity referred to in section 47(1)(f).	33
50	Prof	nibition	n on disclosure of protected information	34
	(1)		levant person must not, directly or indirectly, make a record of, disclose or rwise communicate protected information to an entity unless—	35 36
		(a)	the making of the record, disclosure or other communication is necessary for the purposes of, or in connection with, the exercise of a function under this Act or is otherwise permitted under this Act, or	37 38 39
		(b)	the protected information is otherwise publicly available, or	40
		(c)	the protected information is authorised or required to be disclosed under another Act.	41 42
		Max	imum penalty—10 penalty units.	43

	(2)	subp	ected information is inadmissible in a court and an entity cannot be required, by soena or otherwise, to produce or disclose the protected information other than in eedings, including a prosecution, under or arising out of this Act.	1 2 3
	(3)	or re	ected information may be disclosed or otherwise communicated to the Minister, corded for that purpose, if the President certifies, in writing, that the disclosure, r communication or making of the record is necessary in the public interest.	4 5 6
Divi	sion	7	Miscellaneous	7
51	Pres	ident	or Board not to prejudice certain proceedings or investigations	8
	(1)	unde	President or the Board must not exercise the President's or Board's functions or this Act in a way that would prejudice criminal proceedings or a criminal stigation.	9 10 11
	(2)	For e	ensuring compliance with subsection (1), the President or Board may consult—	12
		(a)	the Director of Public Prosecutions, or	13
		(b)	the Commissioner of Police.	14
52	Obs	tructio	on	15
		An e	entity must not, without reasonable excuse, obstruct, hinder or resist—	16
		(a)	the President, or a member of the President's staff, in the exercise of the President's or staff member's functions under this Act, or	17 18
		(b)	a member of the Board in the exercise of the member's functions under this Act.	19 20
		Max	imum penalty—	21
		(a)	for an individual—10 penalty units, or	22
		(b)	otherwise—50 penalty units.	23
53	Liab	ility of	f principals and employers	24
	(1)	or er this princ	act done by an individual as the agent or employee of the individual's principal imployer that, if done by the principal or employer, would be a contravention of Act is taken to also have been done by the principal or employer unless the cipal or employer did not, either before or after the doing of the act, authorise the it or employee, either expressly or by implication, to do the act.	25 26 27 28 29
	(2)	subje	oth the principal or employer and the agent or employee who did the act are ect to any liability arising under this Act in relation to the doing of the act, they ointly and severally subject to that liability.	30 31 32
	(3)		incipal or employer is not liable under subsection (1) if the principal or employer all reasonable steps to prevent the agent or employee from contravening this	33 34 35
	(4)	conti	subsection (1), the principal or employer of a volunteer or unpaid trainee who ravenes this Act is the entity on whose behalf the volunteer or unpaid trainee ides services.	36 37 38

Par	t 5	Miscellaneous	1
54	Revi	ew of Act	2
	(1)	The Minister must review this Act to determine whether—	3
		(a) the policy objectives of the Act remain valid, and	4
		(b) the terms of the Act remain appropriate for securing the objectives.	Ę
	(2)	The review must be undertaken as soon as possible after the period of 3 years from the commencement of this Act.	6 7
	(3)	A report on the outcome of the review must be tabled in each House of Parliament within 4 years after the commencement of this Act.	9
55	Regulations		10
		The Governor may make regulations about a matter that is—	11
		(a) required or permitted by this Act to be prescribed, or	12
		(b) necessary or convenient to be prescribed for carrying out or giving effect to this Act.	13 14

Sch	hedule 1 Savings, transitional and other provisions				
Part	1	General	2		
1	Regu	lations	3		
	(1)	The regulations may contain provisions of a savings or transitional nature consequent on the commencement of—	5		
		(a) a provision of this Act, or	6		
		(b) a provision amending this Act.	7		
	(2)	A savings or transitional provision consequent on the commencement of a provision must not be made more than 2 years after the commencement.	8		
	(3)	A savings or transitional provision made consequent on the commencement of a provision is repealed 2 years after the commencement.	10 11		
	(4)	A savings or transitional provision made consequent on the commencement of a provision may take effect before the commencement but not before—	12 13		
		(a) for a provision of this Act—the date of assent to this Act, or	14		
		(b) for a provision amending this Act—the date of assent to the amending Act.	15		
	(5)	A savings or transitional provision taking effect before its publication on the NSW legislation website does not—	16 17		
		(a) affect the rights of an entity existing before the publication in a way prejudicial to the entity, or	18 19		
		(b) impose liabilities on an entity for anything done or omitted to be done before the publication.	20 21		
	(6)	In this section—	22		
		entity does not include the State or an authority of the State.	23		
Part	2	Provision consequent on enactment of Act	24		
2	Appl	cation of Act only to conduct occurring from commencement	25		
		This Act applies only in relation to acts done or omitted to be done on or after the commencement of this Act.	26 27		

*Tribunal* means the Civil and Administrative Tribunal.

#### Schedule 2 **Dictionary** 1 section 4 2 Australian Health Practitioner Regulation Agency means the Australian Health Practitioner 3 Regulation Agency established by the Health Practitioner Regulation National Law (NSW), 4 section 23. 5 **Board** means the Anti-Discrimination Board under the Anti-Discrimination Act 1977. 6 conversion practice—see section 3. 7 *court*, for Part 4, Division 6—see section 49. 8 entity includes-9 a person, and 10 Note— Under the Interpretation Act 1987, Schedule 4, a person includes an individual, a corporation 11 and a body corporate or politic. 12 an unincorporated body or organisation. 13 exercise a function includes perform a duty. 14 *function* includes a power, authority and duty. 15 gender identity means the gender-related identity of an individual, which may or may not 16 correspond with the individual's designated sex at birth. 17 **President** means the President of the Board under the Anti-Discrimination Act 1977. 18 produce, for Part 4, Division 6—see section 49. 19 protected information, for Part 4, Division 6—see section 49. 20 registered health practitioner has the same meaning as in the Health Practitioner Regulation 21 National Law (NSW). 22 relevant person, for Part 4, Division 6—see section 49. 23 sexual orientation— 24 means an individual's sexual orientation towards— 25 individuals of the same sex, or (i) 26 individuals of a different sex, or (ii) 27 individuals of the same sex and individuals of a different sex, and 28 includes having a lack of sexual attraction to any individual of any sex. 29

Sch	nedule 3 A	mendment of Acts	1					
3.1	Civil and Adm	inistrative Tribunal Act 2013 No 2	2					
[1]	Section 72 Contravention of orders of Tribunal							
	Insert after section 72(2)(b)—							
	(b1)	an order of the Tribunal made under the <i>Conversion Practices Ban Act</i> 2024, section 43(2)(b), (c) or (d) or an interim order of the Tribunal made under that Act,	5 6 7					
[2]	Schedule 3 Admi	nistrative and Equal Opportunity Division	8					
	Insert "Conversion	n Practices Ban Act 2024" in appropriate order in clause 3(1)(a).	9					
[3]	Schedule 3, claus	ses 4, 10 and 16, headings	10					
	Insert "and Conve wherever occurring	ersion Practices Ban Act 2024" after "Anti-Discrimination Act 1977" g.	11 12					
[4]	Schedule 3, claus	ses 4, 10 and 16	13					
	Insert "or Convers occurring.	ion Practices Ban Act 2024" after "Anti-Discrimination 1977" wherever	14 15					
[5]	Schedule 3, claus	se 15	16					
	Insert after clause	15(b)—	17					
	(b1)	a decision of the Tribunal for the <i>Conversion Practices Ban Act 2024</i> , section 34 in relation to the granting of leave under that section,	18 19					
3.2	Crimes (Dome	stic and Personal Violence) Act 2007 No 80	20					
[1]	Section 16 Court	may make apprehended domestic violence order	21					
	Insert after section	16(1)(a)—	22					
	(a1)	the commission by the other person of an offence under the <i>Conversion Practices Ban Act 2024</i> , section 5 or 6 against the person, or	23 24					
[2]	Section 19 Court	may make apprehended personal violence order	25					
	Insert after section		26					
	(a1)	the commission by the other person of an offence under the <i>Conversion Practices Ban Act 2024</i> , section 5 or 6 against the person, or	27 28					
3.3	Criminal Proce	edure Act 1986 No 209	29					
[1]	Schedule 1 Indict	table offences triable summarily	30					
	Insert after Table	1, Part 4, item 21C—	31					
	21D Conversion	n Practices Ban Act 2024	32					
	An of	ffence under the Conversion Practices Ban Act 2024, section 5.	33					
[2]	Schedule 1, Table	e 2, Part 6, item 10K	34					
	Insert after item 10	OJ—	35					

#### 10K Conversion Practices Ban Act 2024

An offence under the Conversion Practices Ban Act 2024, section 6.